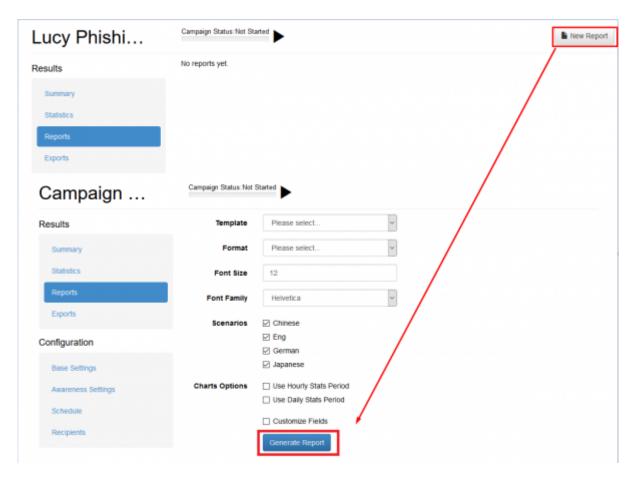
Where can I create my phishing reports?

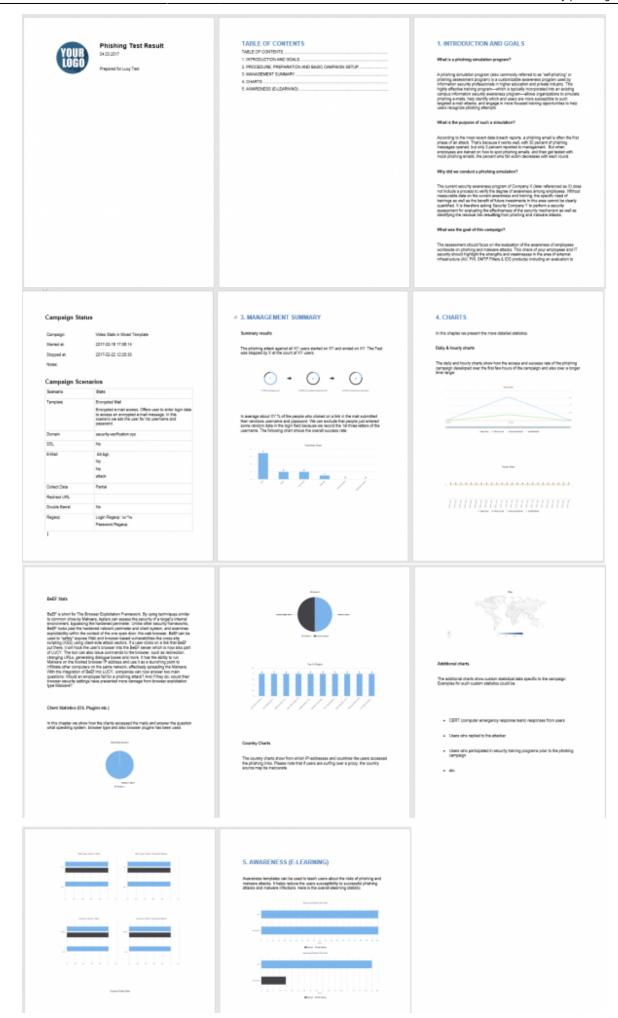
Within each campaign you will find a button that allows you to create a PDF, HTML, Word (docx) or raw CSV report based on a predefined template.



Once the report is created (please be patient - the report creation may take a few minutes) the status indicates that it is available for download (just click on the date/time to start the download):

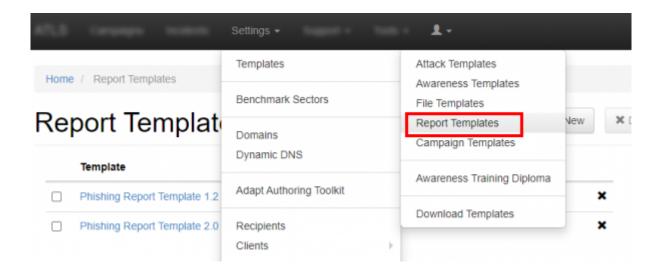


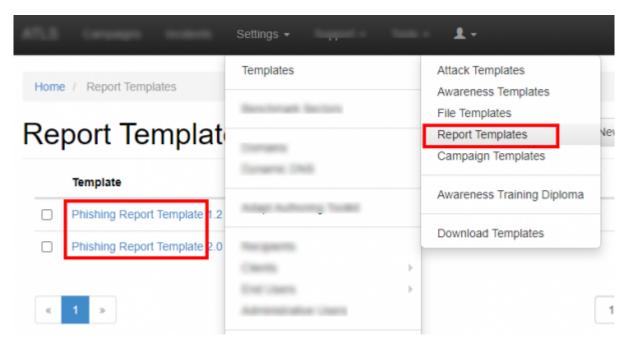
Below is an output of a LUCY sample report using the .docx template (please note that the recipient details are not included; this is a different template):



Where can I find my report templates?

LUCY comes with one predefined report template called "Demo Phishing Report". You find it under "Settings/Report-Templates".



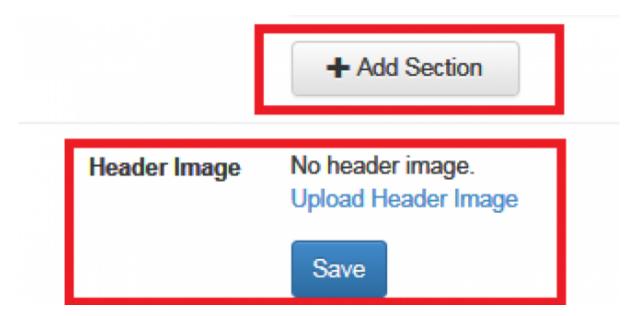


How can I edit my report templates?

You may either edit the existing template or create a new one. The template contains sections which can be freely edited. These sections can be used later in PDF, HTML or Word reports which are generated within a campaign.



You may add your own sections and also customize the title name and logo.



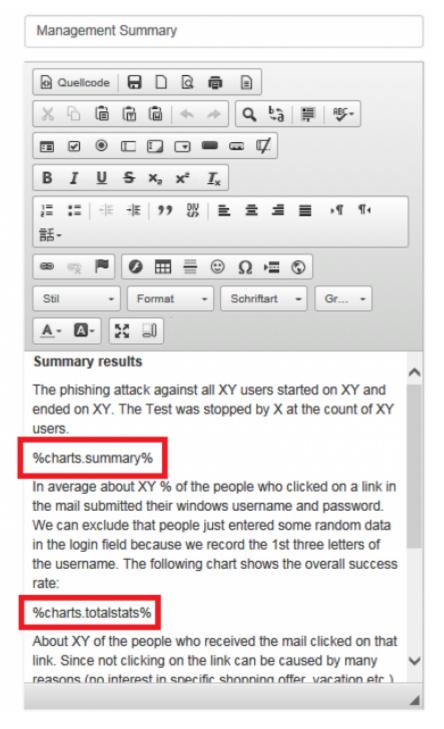
What variables can be used for the report?

Lucy comes with a constantly growing list of variables which are placeholders for specific statistics or graphics. You find the variables within the variable list in LUCY:



Those placeholders can be inserted in the content of any report chapter:

Management Summary



When you create the report within a campaign those variables will be populated with your specific campaign statistics (similar to the graphics you already know from the dashboard). Those variables are:

- %report.createdate% Create Date Of Report
- %report.author% Author Of Report
- %startdate% Start Date & Time Of Campaign
- %finishdate% Finish Date & Time Of Campaign
- %creator% User Who Created The Campaign
- %file.formats% File Based Attacks: Name Of File Formats Used In Campaign Scenarios
- %scenarios.number% Number Of Scenarios Used In Campaign
- %scenarios.names% Names Of Scenarios Used In Campaign
- %scenarios.types% Types Of Scenarios Used In Campaign
- %client% Client Name

- %opened% Percentage opened mail
- %clicked% Percentage clicked on link
- %domains% Domain(s) Used In Scenarios Settings
- %timezone% Timezone Setting Of LUCY
- %recipients.groups% Recipient Group Names In Campaign
- %awareness.names% Name Of Awareness Template Used
- %awareness.sent% Number Of Awareness Emails Sent
- %awareness.incomplete% Number Of Users With Incomplete Training
- %awareness.completed% Number Of Users Who Completed Training
- %questions.number% Number Of Questions In Quiz
- %data.number% Absolute Number & Relative Number Of Collected Data From Users
- %out.of.office% Percentage 'Out Of Office' Responses
- %bounced% Percentage Bounced Messages
- %responded% Percentage Responded Recipients
- %logo% Logo
- %table.contents% Table Of Contents
- %system.info% System Information
- %file.settings% File Based Attacks: Settings Table
- %scenarios.settings% Scenarios Settings
- %message.settings% Message Template Settings
- %schedulers% Scheduler Settings
- %awareness.settings% Awareness Website Settings
- %data% Reports the file attack output & form POST data
- %additional.fields% List Of Available Recipient Fields
- %victim.table% Detailed Victim Results
- %quiz% Quiz Questions
- %analyse.stats% Analyse Statistics
- %benchmark.stats% Benchmark Statistics
- %compare.stats% Campaign Comparison Statistics
- %charts% All Charts
- %charts.summary% Summary Chart
- %charts.totalstats% Total Stats Chart
- %charts.analyse% Analyse Stats Chart
- %charts.awarenesstime% Awareness Time Chart
- %charts.scenariotime%% Scenario Time Chart
- %charts.dailystats% Daily Stats Chart
- %charts.hourlystats% Hourly Stats Chart
- %charts.responses% Responses Detection Chart
- %charts.events% Events Chart
- %charts.os% Operating System Chart
- %charts.browsers% Browsers Chart
- · %charts.files% Files Chart
- %charts.plugins% Plugins Chart
- %charts.countries% Countries Chart
- %charts.awareness% Awareness Stats Chart
- %charts.additional% Additional Charts
- %charts.custom% Custom Fields Charts
- %awareness.website% All Awareness Website Screenshots
- %awareness.mail% All Awareness Mail Template Screenshots
- %message.screen% All Message Template Screenshots

- %landing.screen% All Landing Page Screenshots
- %message.screen#% Message template screenshot (# replace to scenario id)
- %landing.screen#% Landing page screenshot (# replace to scenario id)
- %summary% Summary report across all campaigns for the current client
- %summary.[type]% Summary report across all campaigns by scenario type ([type] scenario type, example: %summary.file%). List of available scenario types:%summary.file% File-Based
- %summary.mixed% Mixed
- %summary.malware test% Technical Malware Test
- %summary.hyperlink% Hyperlink
- %summary.data% Web Based
- %summary.awareness% Awareness Only
- %summary.usb attack% Portable Media Attack
- %summary.mail_web_test% Mail & Web Test
- %summary.[period]% Summary report across all campaigns by time ([period] time period in years or months, example: %summary.2016-2017% or %summary.11.17-12.17%)
- %worst.employees.[limit]% Worst employees ([limit] number of entries to show, example: %worst.employees.10%)
- %worst.division.[limit]% Worst divisions ([limit] number of entries to show, example: %worst.division.10%)
- %worst.location.[limit]% Worst locations ([limit] number of entries to show, example: %worst.location.10%)
- %worst.staff_type.[limit]% Worst staff types ([limit] number of entries to show, example: %worst.staff_type.10%)
- %worst.comment.[limit]% Worst comments ([limit] number of entries to show, example: %worst.comment.10%)

You can see the result of using each of the above variables here.

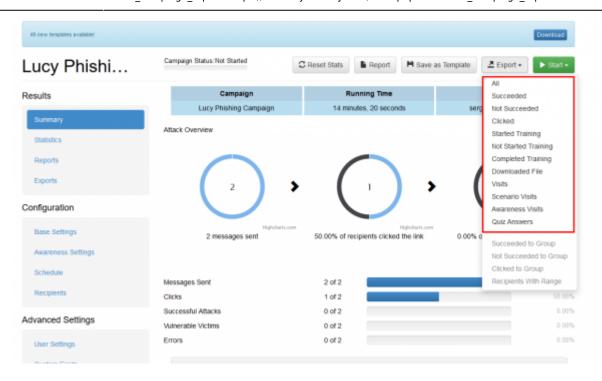
Can I add custom parameters to my report?

Yes - with LUCY > 3.1 you can add custom parameters to your report.

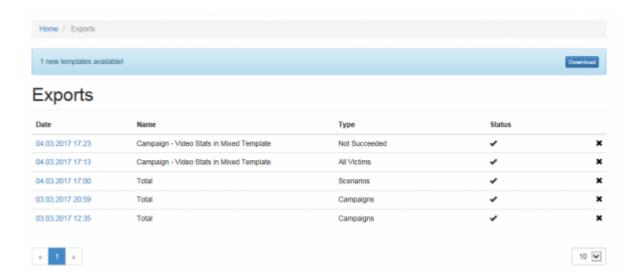
How can I create raw CSV exports of my campaign data?

If you click on a campaign name you will be able to export all data to a raw CVS export:

Last update: 2019/07/25 12:52

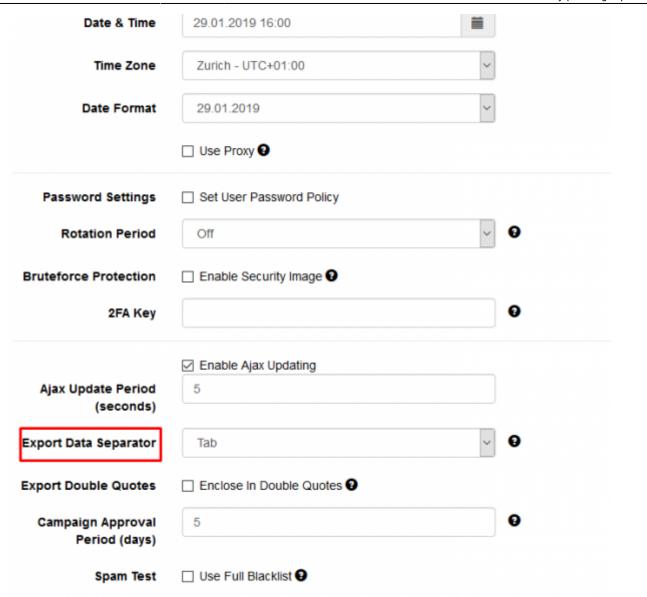


The export then can be downloaded under support/exports:



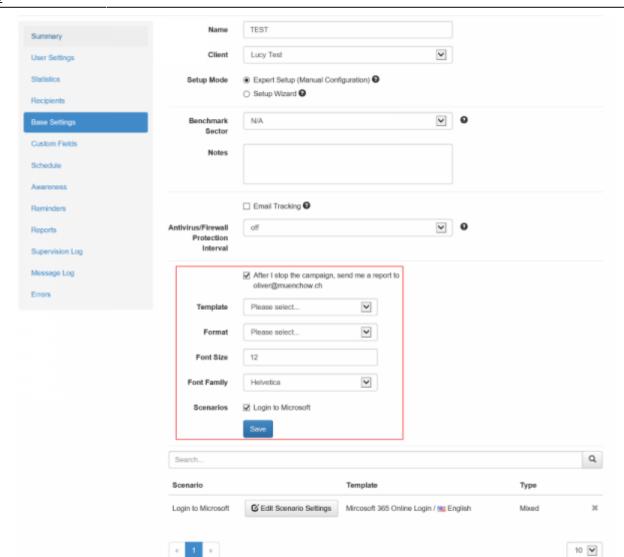
Reports in the CSV format are generated using the default separator (tabulation). Please consider this when opening CSV files - in some versions of Excel you may need to manually specify the type of separator when opening the file.

You can change the default separator in the Advanced Settings section:



Is it possible to automatically export report data?

You can have LUCY automatically create a report and send it to the email address associated with the user that created the campaign by clicking on the checkbox "After I stop the campaign, send me a report to...". As soon as you stop the campaign the report will be mailed to that address:



Is it possible to automatically pull report data from LUCY (e.g. from your SOC)?

You can fetch all campaign statistics by using our REST API.

