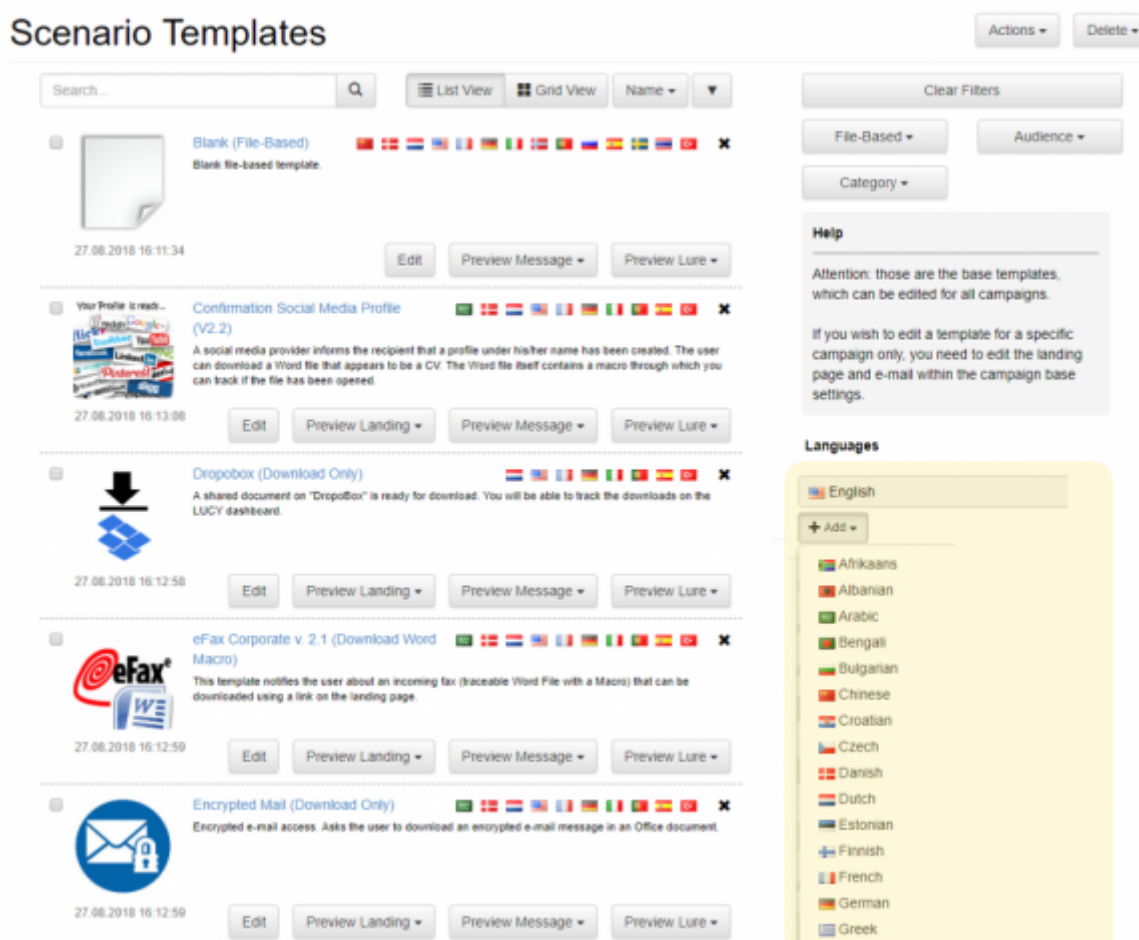


Language attributes in LUCY

The application is equipped with 130 standard language attributes. However, we can add any language by request and thus theoretically support all 6500 existing languages worldwide.

Existing translations in LUCY

LUCY provides attack and awareness templates already translated in different languages:



All new templates will be published in English first. They will then be translated into the following primary LUCY languages within a period of 6-8 weeks:

- German
- Spanish
- French
- Italian
- Portuguese

Secondary languages (languages that have a lower priority and therefore are translated only after 3-4 months) are:

- Dutch
- Turkish

- Danish
- Chinese (Traditional)
- Arabic
- Japanese
- Russian

Other languages can be done on request. Lucy offers the possibility to add a new language to each template within seconds:

Home / Awareness Templates / Avoid & Recognize Phishing Attacks

1 new templates available [Download](#)

Avoid & Recognize Phishing Attacks

Exit

Content Template

E-mail Template

Quick Tips

Create Custom Video

Name Avoid & Recognize Phishing Attacks

Duration 5 - 10 min

Type Static

Platform N/A

Target audience Enduser

Languages

- Arabic
- Danish
- Dutch
- English
- French
- German
- Italian
- Japanese
- Portuguese
- Spanish
- Turkish

+ Add

Icon

Description

Describe the different phishing types (MASS-SCALE PHISHING, SPEAR PHISHING, MISHING, SOCIAL MEDIA PHISHING) and give the user practical tips on how to content is 100 % customizable. Duration: 5-10 Minutes | Skill Level: Low | Audience:

(c) 2019 Customer Name

Configuration of campaigns with multiple languages using recipient groups

Introduction: If you create a campaign and want your employees to get the correct language, you

won't need to create a separate scenario for each language. LUCY has the ability to dynamically send the correct language template to the recipient, if you have defined the language for each employee in the recipient settings.

Step 1: upload a recipient group, where you have the correct language associated with each recipient. The language must be specified in English within the recipient list (if you want a recipient to get a German template, his language attribute must be "German" and NOT "Deutsch"). If you don't specify a language with the recipient, he will get the base language that was selected when adding a new scenario.

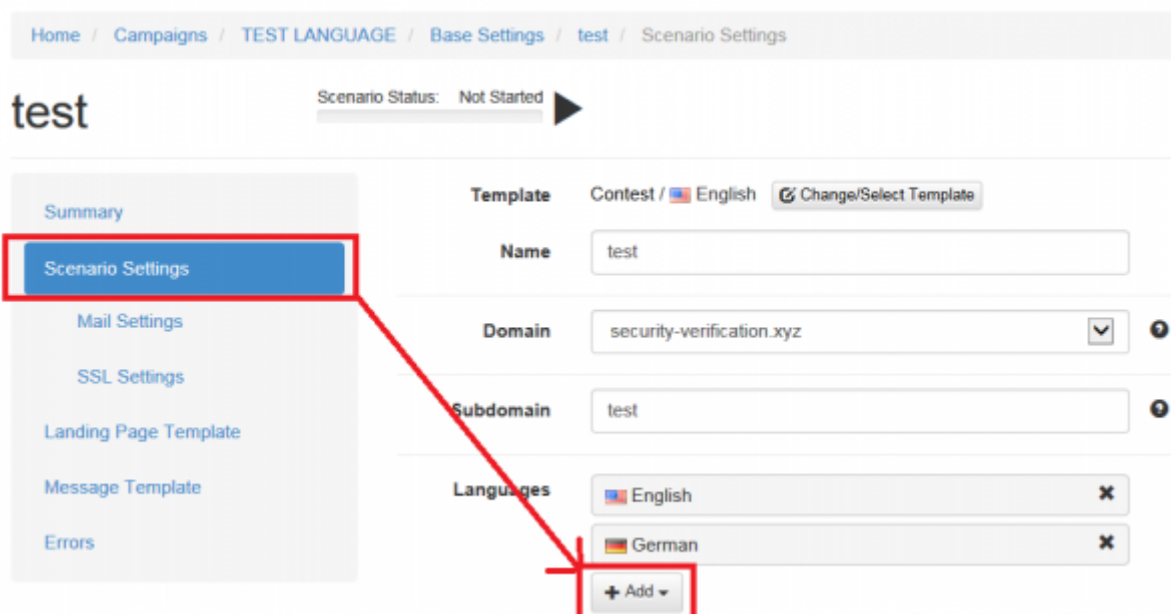
SMISHING TEST

The screenshot shows the 'SMISHING TEST' form. On the left is a sidebar with buttons: 'Recipients' (highlighted in blue), 'Edit Group Name', 'Import', and 'Scan'. The main form has the following fields: 'E-mail' (ernesto@example.com), 'Phone' (empty), 'Language' (Spanish, highlighted with a red box), 'Name' (Ernesto), 'Staff Type' (empty), 'Location' (empty), 'Division' (empty), 'Link' (empty), and 'Comment' (empty). Each field has a help icon. A 'Save' button is at the bottom.

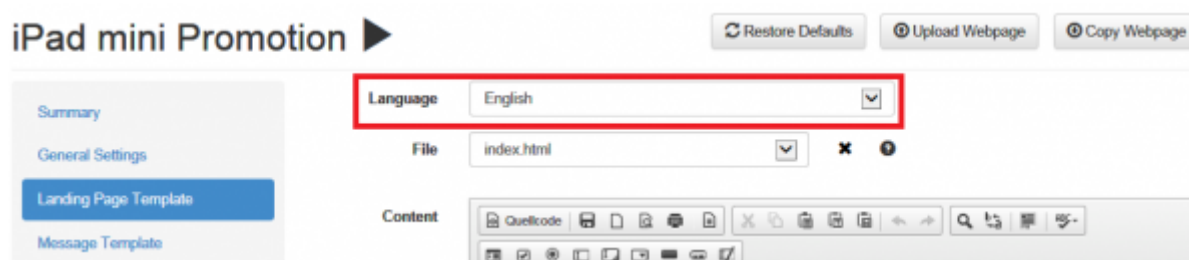
Step 2: When you create a new campaign and select a new scenario, LUCY will ask you which base language you want to use. You can only select one base language at this point:

The screenshot shows the language selection interface. At the top, there's a 'Contest' scenario with a trophy icon and a description: 'In this scenario people can participate in a contest to win a trip to Paris. To make it more interesting the contest is combined with an optical illusion that needs to be solved by the user. We only ask for the windows user name, not the password here!'. Below the scenario, there are buttons for 'Preview Landing', 'Preview Message', 'Preview Lure', and 'Use'. A dropdown menu is open, showing language options: Dutch, English (highlighted with a red box), and French.

Step 3: Within the scenario settings you now have the possibility to add further languages. Please select the additional languages for your scenario.




Step 4: When you [edit the landing page](#) or [edit the message template](#) you will see a drop-down menu appearing at the top with the additional language you added in the previous step. If the template is already available in the desired language, the according content will appear once you to select the language. If there is no template with the desired language, you will need to create the template yourself first.



Configuration of campaigns with multiple languages using dropdown menus in templates

If you don't know the language of the user or allow the users to choose the language themselves, you can work with specific awareness templates. We have different examples within the awareness section that illustrates the technology:


☐


Mixed Awareness - Long Version

This mixed interactive awareness course contains an info, tip, contact, quiz and video section. The quiz contains 20 mail templates, where the user has to spot the phishing scam. Other customization options are defined in the readme.html file.

30.07.2019 16:52:50

Edit Preview Website Preview email


☐


Mixed Awareness - Long | with Language Sel. 1.2

This mixed interactive awareness course contains an info, tip, contact, quiz and video section. You have a separate language drop-down menu option within the page in case you cannot determine in advance the language of the audience. The quiz contains 20 mail templates, where the user has to spot the phishing scam. Other customization options are defined in the readme.html file.

08.07.2019 10:08:04

Edit Preview Website Preview email

☐


Mixed Awareness Template III

This mixed interactive template explains how to recognize a phishing email. It also contains a phishing quiz and a video. Duration: 15-20 Minutes | Skill Level: Medium | Audience: All | Interactive: Yes

08.07.2019 10:13:14

Edit Preview Website Preview email

YOUR COMPANY NAME

Phishing Campaign 2016

English / English

English / English

Deutsch / German

Español / Spanish

Italiano / Italian


Nederlands / Dutch

Türkçe / Turkish

Português / Portuguese


Français / French

Your Logo here



This is a phishing simulation!

The email you have just clicked is a so-called phishing (as usernames or passwords). Do not worry, however, awareness about such attacks and to provide you with personal data was collected. In the event of a real attack an infected attachment can lead to a great deal of damage. We would be pleased if you take the time to read the tips and also participate in a short safety quiz.



What's the best way for me to handle suspicious emails?

If you identify a suspicious email, it is best to forward the email(s) to our support team. Subsequently, delete the email. Also, if you accidentally clicked on a link in a phishing email or have opened the attachment of a phishing email, please let us know.

You can add more languages within the source code (1). Each text in a separate language needs its own div tag (example: `<div translate="fr">` for the french translation of the text):



1



Content Template

[Email template](#)

Quick Tips

- ➊ Awareness Website Variables
- ➋ Quiz Integration
- ➌ Create Custom Video

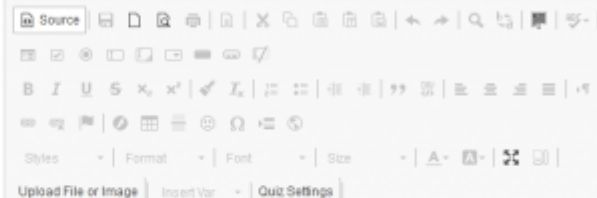
Language

English

Elio

[Go to Internal](#)

Content



```
<p class="auto-style1" translate="tr">Good morning,</p>
<p class="auto-style1" translate="pt">Good morning,</p>
<p class="auto-style1" translate="fr">Good morning,</p>
```

PLEASE SEE THE ATTACHED INVOICE AND REMIT PAYMENT ACCORDING TO THE TERMS LISTED AT THE BOTTOM OF THE INVOICE. IF YOU HAVE ANY QUESTIONS, PLEASE LET US KNOW. THANK YOU!

Beiliegend finden Sie die Rechnung. Wir bitten Sie, diese gemäß unserer Vereinbarung in der angemessenen Frist zu begleichen. Falls Sie Fragen haben, können Sie sich gerne mit uns in Verbindung setzen.

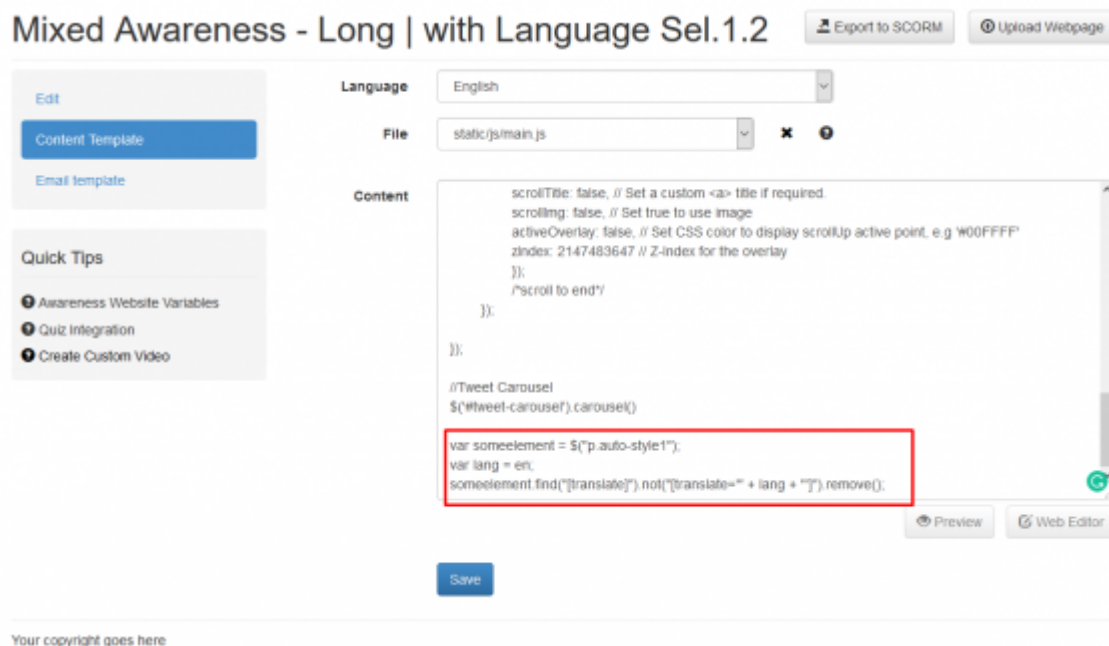
<p class="auto-style1" translate="es">Please see the attached invoice and remit
 amount according to the terms listed on the header of the invoice. If you have any

For the paragraph, the translate attribute is entered. If this attribute = "en" - English is implied, similarly for other languages.

Then please create and paste this code into the javascript (in any or separate js file):

- **var someelement = \$ ('... select the element ...');**
- **var lang = \$ ('... choose the language ...');**
- **someelement.find ("[translate]"). not ("[translate = '' + lang + '']"). remove ();**

For example:



You can create other templates using the same technology. As an alternative, we can create a multi-language dropdown template from any existing template in LUCY. Please contact support@lucysecurity.com for pricing.

TRANSLATE TEMPLATES

We can translate and proofread any web based template (attack- or awareness) for you. The translation includes the message template and the landing page(s). Pricing per language per web based template:

The translation process usually takes around 5-10 days, depending on the length of the template.

If you want to translate templates yourself, please go through the following steps:

Step 1: Add the according language inside the template and save the template. LUCY will then create a copy of the template in English. You will have to replace the English text then with the desired text in your language.

[Home](#) / [Awareness Templates](#) / [Awareness Training Library](#)

Awareness Training Library

Edit

Content Template

Email template

Library

Quick Tips

Create Custom Video

Name	Awareness Training Library
Duration	N/A
Type	Training Library
Platform	N/A
Target audience	N/A
Languages	<div>English</div> <div>+ Add</div>

Step 2: Select the according language (1), select the file inside the course which you want to translate (2) and insert the translated text inside the editor (3). Sometimes it is required to insert the translated text in the source code. Once you inserted the text, please save the template.

[Home](#) / [Awareness Templates](#) / [Awareness Training Library](#) / [Content Template](#)

Awareness Training Library

Edit

Content Template

Email template

Library

Quick Tips

Awareness Website Variables

Awareness Library Links

Create Custom Video

Export to SCORM

Upload Webpage

1 Language English

2 File webbased-001.html

Editor Type Visual Editor

3

Source

Visual Editor

Start Course

Avoid & Recognize Phishing Attacks (V 2.2)

10-15 minutes

In this static course we describe the different phishing types (MASS-SCALE PHISHING, SPEAR PHISHING, WHALING, VISHING, SMISHING, SOCIAL MEDIA PHISHING) and give the user practical tips on how to protect themselves. All content is 100 % customizable.

CREATE CUSTOM TRANSLATED TEMPLATES

We can create custom attack or awareness templates for you. Pricing on request

CREATE CUSTOM TRANSLATED VIDEOS

Please consult [this](#) chapter.

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Last update: **2021/07/06 10:09**

