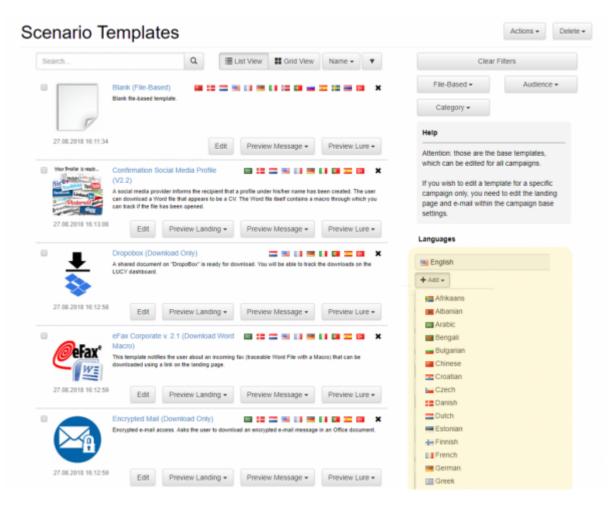
Background info

LUCY provides attack and awareness templates in different languages:



All new templates will be published in English first. They will then be translated into the following primary LUCY languages within a period of 6-8 weeks:

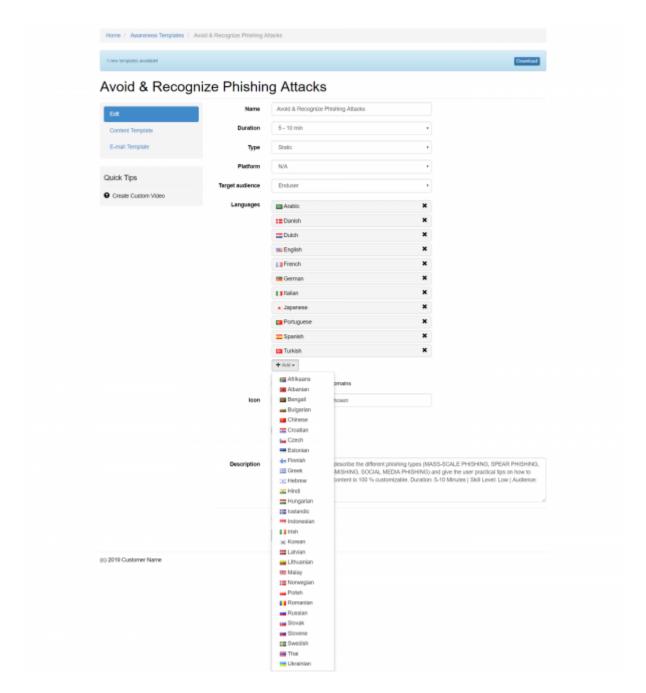
- German
- Spanish
- French
- Italian
- Portuguese

Secondary languages (languages that have a lower priority and therefore are translated only after 3-4 months) are:

- Dutch
- Turkish
- Danish
- Chinese (Traditional)
- Arabic
- Japanese
- Russian

Other languages can be done on request. Lucy offers the possibility to add a new language to each

template within seconds:

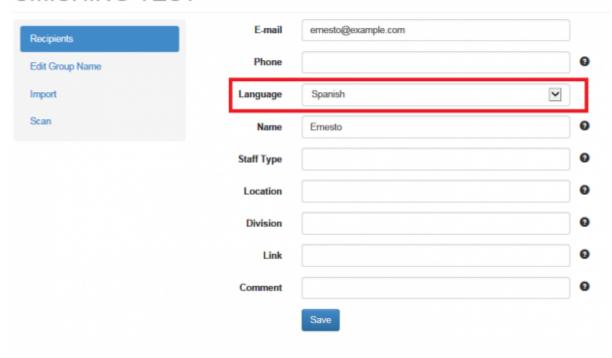


Configuration

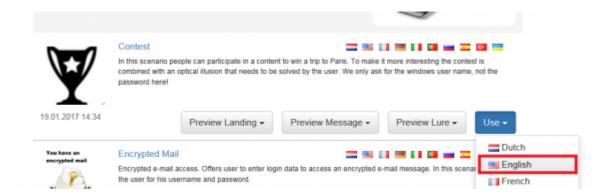
Introduction: If you create a campaign and want your employees to get the correct language, you won't need to create a separate scenario for each language. LUCY has the ability to dynamically send the correct language template to the recipient, if you have defined the language for each employee in the recipient settings.

Step 1: upload a recipient group, where you have the correct language associated with each recipient. The language must be specified in English within the recipient list (if you want a recipient to get a German template, his language attribute must be "German" and NOT "Deutsch"). If you don't specify a language with the recipient, he will get the base language that was selected when adding a new scenario.

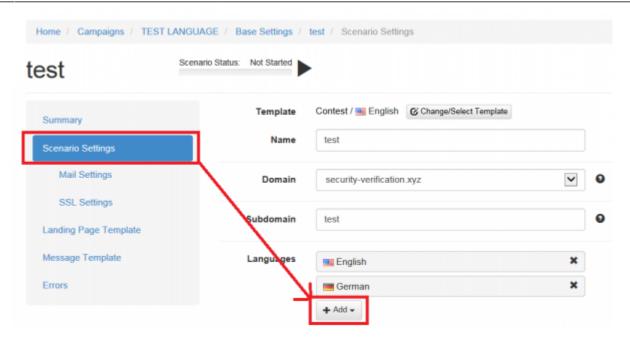
SMISHING TEST



Step 2: When you create a new campaign and select a new scenario, LUCY will ask you which base language you want to use. You can only select one base language at this point:



Step 3: Within the scenario settings you now have the possibility to add further languages. Please select the additional languages for your scenario.



Step 4: When you edit the landing page or edit the message template you will see a drop-down menu appearing at the top with the additional language you added in the previous step. If the template is already available in the desired language, the according content will appear once you to select the language. If there is no template with the desired language, you will need to create the template yourself first.



