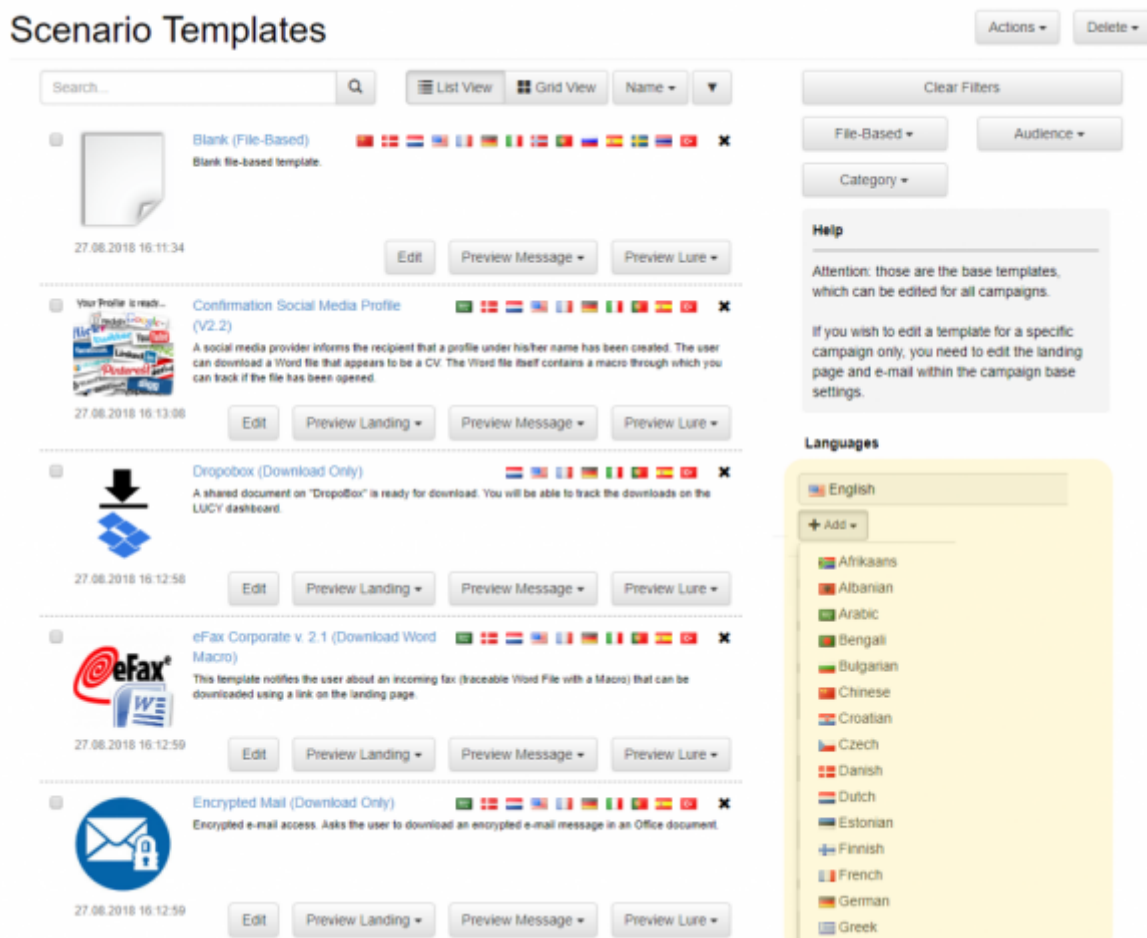


Background info

LUCY provides attack and awareness templates in different languages:



All new templates will be published in English first. They will then be translated into the following primary LUCY languages within a period of 6-8 weeks:

- German
- Spanish
- French
- Italian
- Portuguese

Secondary languages (languages that have a lower priority and therefore are translated only after 3-4 months) are:

- Dutch
- Turkish
- Danish
- Chinese (Traditional)
- Arabic
- Japanese
- Russian

Other languages can be done on request. Lucy offers the possibility to add a new language to each

template within seconds:

Home / Awareness Templates / Avoid & Recognize Phishing Attacks

1 new templates available

Download

1 new templates available

Download

Avoid & Recognize Phishing Attacks

Edit

Content Template

E-mail Template

Quick Tips

Create Custom Video

Name

Avoid & Recognize Phishing Attacks

Duration

5 - 10 min

Type

Static

Platform

N/A

Target audience

Enduser

Languages

Anabic

Danish

Dutch

English

French

German

Italian

Japanese

Portuguese

Spanish

Turkish

Icon

Description

Describe the different phishing types (MASS-SCALE PHISHING, SPEAR PHISHING, MISHING, SOCIAL MEDIA PHISHING) and give the user practical tips on how to content is 100 % customizable. Duration: 5-10 Minutes | Skill Level: Low | Audience:

Configuration of campaigns with multiple languages using recipient groups

Introduction: If you create a campaign and want your employees to get the correct language, you won't need to create a separate scenario for each language. LUCY has the ability to dynamically send the correct language template to the recipient, if you have defined the language for each employee in the recipient settings.

Step 1: upload a recipient group, where you have the correct language associated with each recipient. The language must be specified in English within the recipient list (if you want a recipient to get a German template, his language attribute must be "German" and NOT "Deutsch"). If you don't

specify a language with the recipient, he will get the base language that was selected when adding a new scenario.

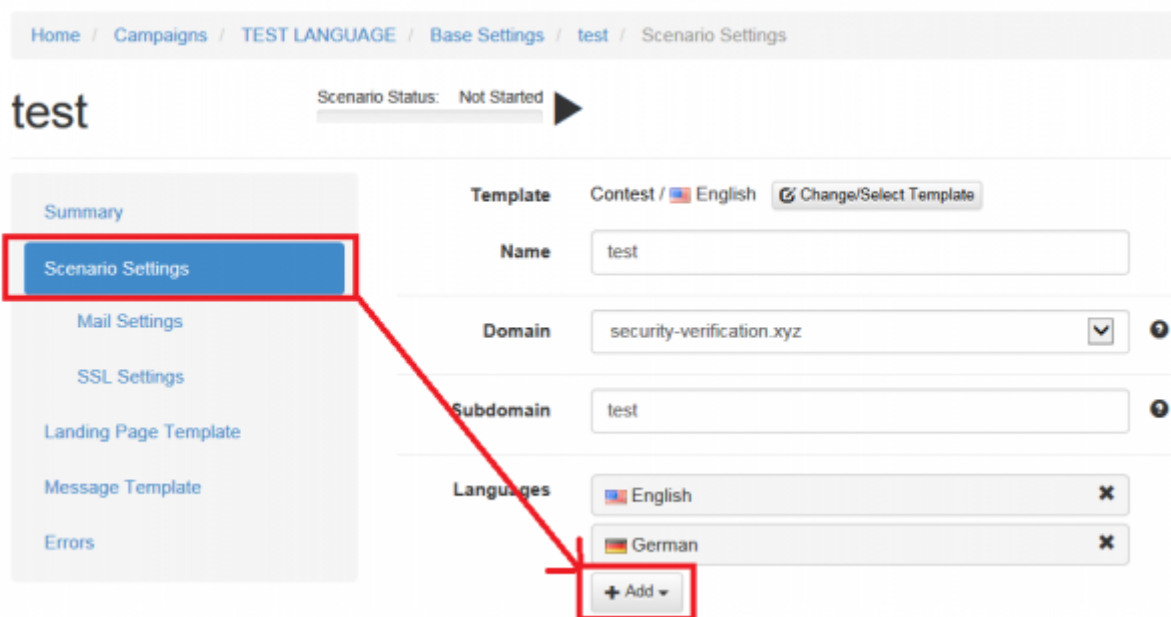
SMISHING TEST

The screenshot shows the 'SMISHING TEST' form. On the left is a sidebar with 'Recipients' (highlighted), 'Edit Group Name', 'Import', and 'Scan'. The main form has the following fields: 'E-mail' (ernesto@example.com), 'Phone' (empty), 'Language' (Spanish, highlighted with a red box), 'Name' (Ernesto), 'Staff Type' (empty), 'Location' (empty), 'Division' (empty), 'Link' (empty), and 'Comment' (empty). Each field has a help icon. A blue 'Save' button is at the bottom.

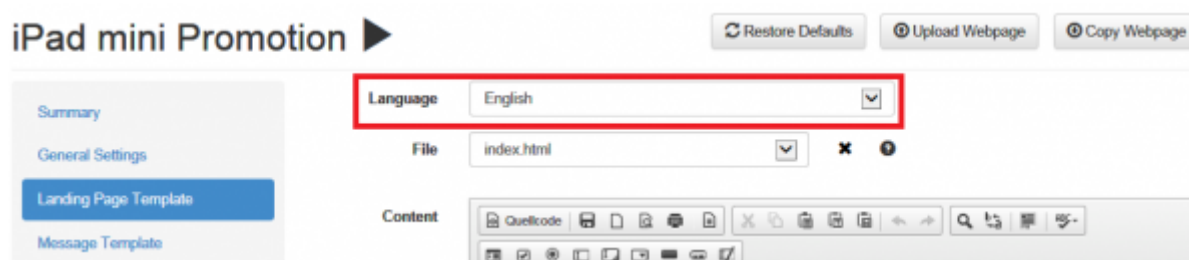
Step 2: When you create a new campaign and select a new scenario, LUCY will ask you which base language you want to use. You can only select one base language at this point:

The screenshot shows the scenario selection interface. The 'Contest' scenario is selected, showing a trophy icon and a description: 'In this scenario people can participate in a contest to win a trip to Paris. To make it more interesting the contest is combined with an optical illusion that needs to be solved by the user. We only ask for the windows user name, not the password here!'. Below the description are buttons for 'Preview Landing', 'Preview Message', 'Preview Lure', and 'Use'. A language selection dropdown is open, showing 'Dutch', 'English' (highlighted with a red box), and 'French'.

Step 3: Within the scenario settings you now have the possibility to add further languages. Please select the additional languages for your scenario.




Step 4: When you [edit the landing page](#) or [edit the message template](#) you will see a drop-down menu appearing at the top with the additional language you added in the previous step. If the template is already available in the desired language, the according content will appear once you to select the language. If there is no template with the desired language, you will need to create the template yourself first.



Configuration of campaigns with multiple languages using dropdown menus in templates

If you don't know the language of the user or allow the users to choose the language themselves, you can work with specific awareness templates. We have different examples within the awareness section that illustrates the technology:

☐


Mixed Awareness - Long Version


This mixed interactive awareness course contains an info, tip, contact, quiz and video section. The quiz contains 20 mail templates, where the user has to spot the phishing scam. Other customization options are defined in the readme.html file.

30.07.2019 16:52:50

Edit Preview Website Preview email

☐

English / English




Mixed Awareness - Long | with Language Sel. 1.2

This mixed interactive awareness course contains an info, tip, contact, quiz and video section. You have a separate language drop-down menu option within the page in case you cannot determine in advance the language of the audience. The quiz contains 20 mail templates, where the user has to spot the phishing scam. Other customization options are defined in the readme.html file.

08.07.2019 10:08:04

Edit Preview Website Preview email

☐


Mixed Awareness Template III

This mixed interactive template explains how to recognize a phishing email. It also contains a phishing quiz and a video. Duration: 15-20 Minutes | Skill Level: Medium | Audience: All | Interactive: Yes

08.07.2019 10:13:14

Edit Preview Website Preview email

YOUR COMPANY NAME

Phishing Campaign 2016

English / English

English / English

Deutsch / German

Español / Spanish

Italiano / Italian


Nederlands / Dutch

Türkçe / Turkish

Português / Portuguese


Français / French

Your Logo here



This is a phishing simulation!

The email you have just clicked is a so-called phishing (as usernames or passwords). Do not worry, however, awareness about such attacks and to provide you with personal data was collected. In the event of a real attack an infected attachment can lead to a great deal of damage. We would be pleased if you take the time to read the tips and also participate in a short safety quiz.



What's the best way for me to handle suspicious emails?

If you identify a suspicious email, it is best to forward the email(s) to our support team. Subsequently, delete the email. Also, if you accidentally clicked on a link in a phishing email or have opened the attachment of a phishing email, please let us know.

You can add more languages within the source code (1). Each text in a separate language needs its own div tag (example: `<div translate="fr">` for the french translation of the text):

```
Source
Phishing Campaign 2016</div>

<div translate="nl"><strong>YOUR COMPANY NAME</strong><br />
<br />
Phishing Campaign 2016</div>

<div translate="tr"><strong>YOUR COMPANY NAME</strong><br />
<br />
Phishing Campaign 2016</div>

<div translate="pt"><strong>YOUR COMPANY NAME</strong><br />
<br />
Phishing Campaign 2016</div>

<div translate="fr"><strong>YOUR COMPANY NAME</strong><br />
<br />
Phishing Campaign 2016</div>

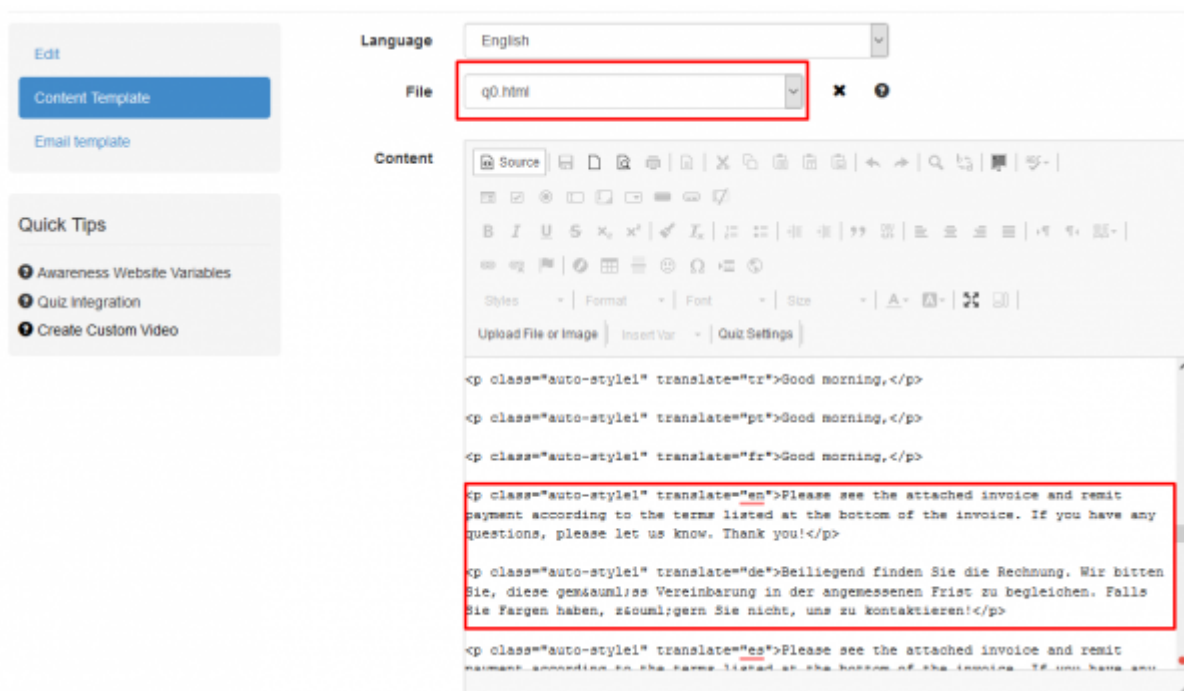
<div translate="en"><strong>YOUR COMPANY NAME</strong><br />
<br />
Phishing Campaign 2016</div>
</div>

<div class="pull-right">

<div class="btn-group pull-right language-select" style="display:block"><button class="btn btn-default dropdown-
document.write('<span class="lang-sm lang-lbl-full" lang="' + getParams.lang + '"></span>');
</script> </span> <span> </button>

<ul class="dropdown-menu" role="menu">
<li><a href="?lang=en"><span class="lang-sm lang-lbl-full" lang="en"><span> </span></a></li>
<li><a href="?lang=de"><span class="lang-sm lang-lbl-full" lang="de"><span> </span></a></li>
<li><a href="?lang=es"><span class="lang-sm lang-lbl-full" lang="es"><span> </span></a></li>
<li><a href="?lang=it"><span class="lang-sm lang-lbl-full" lang="it"><span> </span></a></li>
<li><a href="?lang=nl"><span class="lang-sm lang-lbl-full" lang="nl"><span> </span></a></li>
<li><a href="?lang=tr"><span class="lang-sm lang-lbl-full" lang="tr"><span> </span></a></li>
<li><a href="?lang=pt"><span class="lang-sm lang-lbl-full" lang="pt"><span> </span></a></li>
<li><a href="?lang=fr"><span class="lang-sm lang-lbl-full" lang="fr"><span> </span></a></li>
</ul>
</div>
```

Next, please open the q0.html file and you can see the following strings there:



For the paragraph, the translate attribute is entered. If this attribute = "en" - English is implied, similarly for other languages.

You can create other templates using the same technology. As an alternative we can create a multi-language dropdown template from any existing template in LUCY. Please contact support@lucysecurity.com for pricing.

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Last update: **2019/08/08 14:11**

