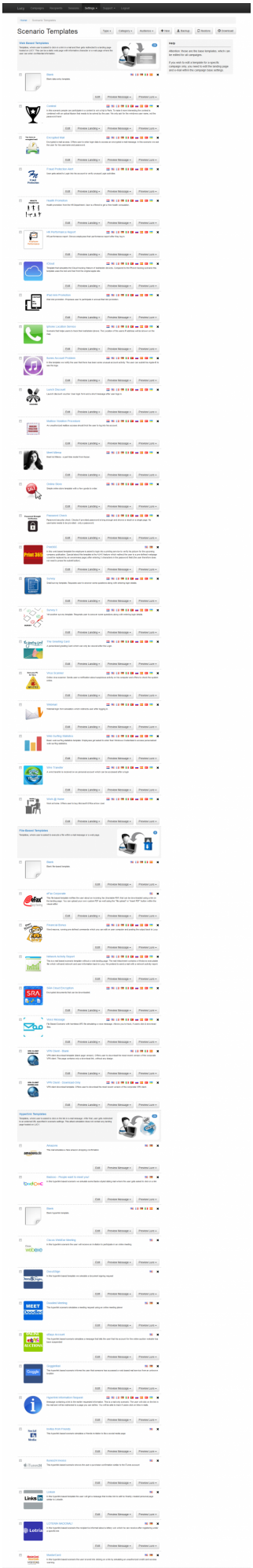
# LUCY TEMPLATES

## TYPE OF LUCY TEMPLATES

LUCY comes with a few preinstalled templates in the categories:

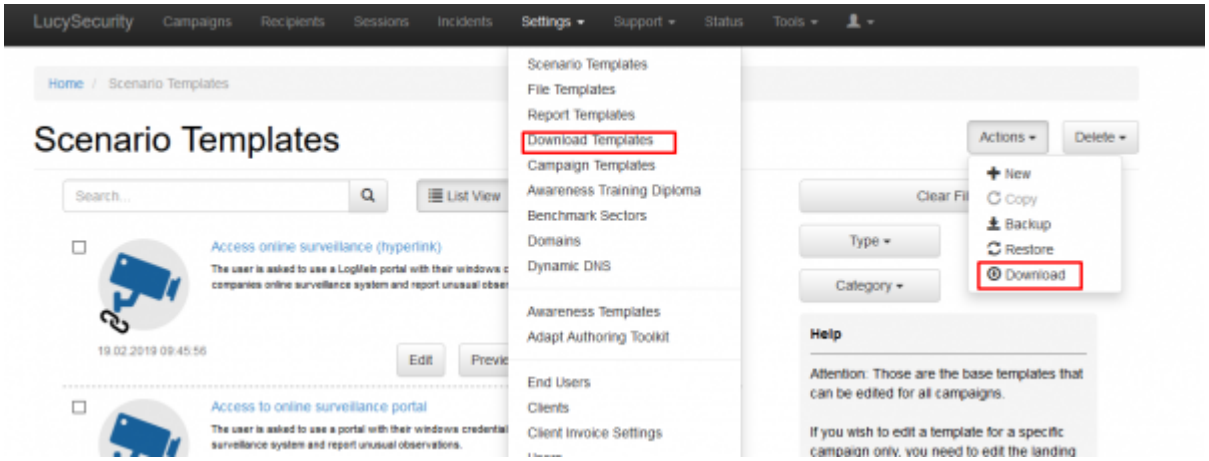
- Awareness templates (templates for educating users)
- Attachment Templates (templates with some malware simulation)
- Scenario Templates (templates for web based phishing simulations)
- Report Templates
- Plugin Templates (Mail)

There are more than 300 templates and the list is continuously growing. The following screenshot gives a short overview of a few selected templates:


Scenario Templates

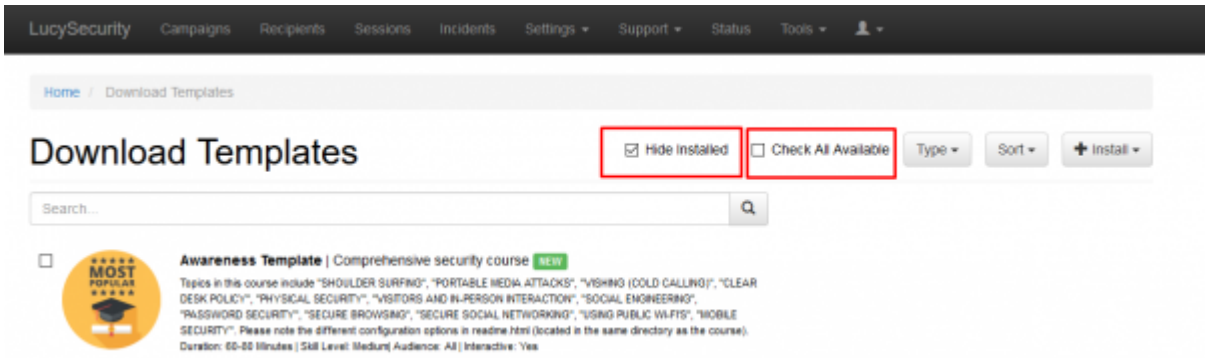
# DOWNLOAD TEMPLATES

New templates are distributed over a centralized server. You can download them via web using the download button or go to "settings/download templates":




There are two checkboxes within the download section:

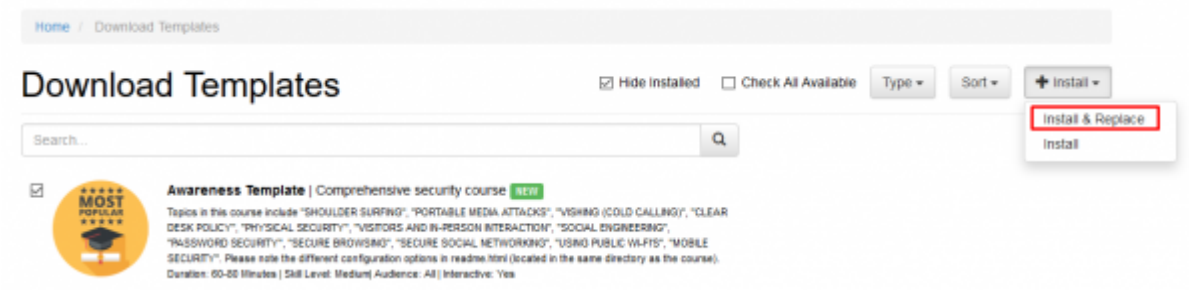
- Hide installed (if selected it will only show templates on the centralized server which are locally not installed)
- Check all available (if selected it will mark all available visible templates for download)




# INSTALLATION OPTIONS

Once you selected the templates you want to download please click on "install" to install them. There are two options:

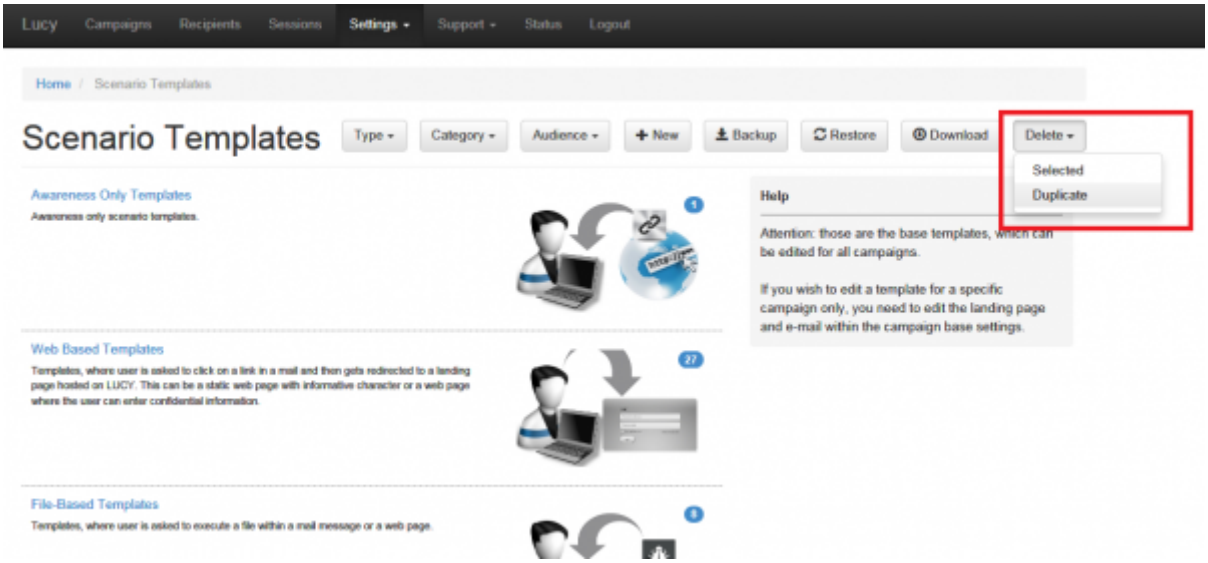
- **Install**: just install all templates - but do not overwrite old ones. If you already have an old version of a template and select install it will install the same template again. As a result you will have the same template twice or multiple times!
- **Install & replace**: when selected it will install all selected templates and overwrite the old ones




**Note**: you cannot overwrite templates which are in use of a campaign. Finish the campaign and then delete the scenario in order to be able to update the according template. If you see a template installation error it means that one or more templates could not be saved.

# DELETE DOUBLE TEMPLATES

LUCY offers you the possibility to delete multiple template entries. Either select the templates you want to delete and then select "delete selected" or simply press "delete double" without selecting any templates and LUCY will delete all double entries.




# EDIT ATTACK TEMPLATES

Please visit this chapter.

# CREATE CUSTOM WEB BASED AWARENESS CONTENT YOURSELF

Please visit this chapter.

# TRANSLATE TEMPLATES

We can translate and proofread any web based template (attack- or awareness) for you. The translation includes the message template and the landing page(s). Pricing per language:

- Translation of 1 web based template: USD 50
- Translation of 10 web based template: USD 350
- Translation of 20 web based template: USD 500
- Translation of 50 web based template: USD 1'000

The translation process usually takes around 5-10 days, depending on the lenght of the template.

# CREATE CUSTOM TEMPLATES

We can create custom attack or awareness templates for you. Pricing per template:

- Web based Attack template with 2-pager (index.html & account.html) + message template: USD 100
- Hyperlink based template (only message template): USD 50
- Awareness template: USD 50 for a one pager (every extra page 30 USD)

# CREATE CUSTOM VIDEO TEMPLATES

Please visit this chapter.

# UPLOAD YOUR CUSTOM VIDEO

Please visit this chapter.

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