End User e-learning portal

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Users might not have time to finish an awareness course right away. They have the ability to reschedule the training (see this WIKI). But you have also the ability to create a login page for your end users where they can login and access their custom training links at any time, without the need to resend an awareness mail.

Where to enable the e-learning end user portal?

The portal can be enabled under "Base Settings" within the campaign page:

EndUse	er Profiles E	Enabled	1	
Track F	Responses	0		
Email T	Tracking 🔞			
off				~
off				

How are the awareness users created?

LUCY automatically creates the end user login profiles for each user, that is marked to receive an awareness training within a campaign (phishing or awareness only campaign).

Automatically through the Autoupdate LDAP users feature > Import Enduser role users from AD group.

Manually through the import from LDAP (LDAP Update Preferences > Imported User default role).

LDAP Update Preferences

	Autoupdate LDAP recipients	
Action for new recipients	Waiting for administrator's decision	٣
Action for deleted recipients	Waiting for administrator's decision	•
	Autoupdate LDAP users	
Action for new users	Automatically Add	Ŧ
Action for deleted users	Automatically Delete Inactive	Ŧ
	 Import Administrator role users from AD group 	
	Import View role users from AD group	
	Import Supervisor role users from AD group	
	Import User role users from AD group	
	Import Enduser role users from AD group	
Enduser group DN	OU=EndUsers,DC=Idapserver,DC=coi	
Imported User default role	Enduser	
	Save	

Where can a user login to e-learning portal?

The login is always created under the directory /user/ on your server. So if your server address is https://my.lucyserver.com, the end user e-learning portal login will be under https://my.lucyserver.com/user/

My Software Name Login		
	Login	
[your logo here]	E-mail	
	Password	Forgot?
	Language	English
		Login

How are the login credentials submitted to the user?

With the first training email sent out, the user will receive a text attachement (in case the end user training portal is enabled) that contains the link to the training portal and a password

-	^{17 11:21} lame <yourname@example.com> ng: Security Awareness Basics</yourname@example.com>			
the user do something	number of employees this morning. The goal of this e or give information. It seems that you did not spot the can we keep our IT security at a high level. Therefore	e scam.		
Kind Regards Your Name Your company	Datei Bearbeiten Format Ansicht ? Datei Bearbeiten Format Ansicht ? URL: https://91.228.53.87/user Password: affMATaQr2	-	×	

What can the user do on the e-learning end user portal page?

After the login, the user can:

- change his password
- view his training history
- view his training score
- compare his score with others

- create training certificates
- access his reputation profile
- access the custom training link (the training name is highlighted and can be accessed via browser)

				Generali: 08/17/2020 14:47:55
Jser profile		н	Attack simulation statistics	i
Name Email	1000 1000	L Change User Details	3 Attack simulations launched 0 Attack successfully reported	2 Attack simulations failed
Risk rating				
Your risk rating Rookie ★★★★ 33.00% €	Rating history From 04/23/2020 To 08/18/2020 Update	110 N 100 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		• Average all users • You • You
wareness Training Sta raining statistics	istic			i
Contract of the second second second second				
C	1 trainin 3 trainin	IING'S LAUNCHED g completed (25%) g incomplete (75%) ining Completed age Over All Users	Average Time Per Awareness	100 Loons of correct answers (average)
100	1 trainin 3 trainin Tra Aver	g completed (25%) g incomplete (75%) iming Completed age Over All Users	Contract of the second	
Training history Time 2020 DB 12 15-12	1 trainin 3 trainin	g completed (25%) g incomplete (75%) ining Completed	C 2.51 5 Averages Time For Averages seguments.com	

How to use the portal without sending emails to the recipients?

You can customize log in endusers directly from the global awareness website page and this is possible using "Direct Login":

Summary	Client	Lucy Test	
Statistics	Industry	N/A ~	0
Reports	Notes		
Exports	Hotes		
Configuration			
Base Settings		☑ Enduser Profiles Enabled	
Awareness Settings	User Profile	LUCY UI Domain	
Schedule	Page Link		
Recipients		Enduser Direct Login 9	
dvanced Settings		Track Responses 9	
User Settings		Email Tracking	
	Antivirus/Firewall Protection	~ Tho	0
Custom Fields	Interval		
Reminders		Allow Awareness Rescheduling	

A prerequisite for direct login is the import of endusers through LDAP, you can read more about it here.

Also in the basic settings of the template, the checkbox "Do not send emails" should be selected so that the email will not be sent to the endusers added in the campaign.

wareness .	Campaign Status Not :	Started	
Base Settings	Name	Awareness Training Library	
Website	Risk Level	0	÷
SSL Settings		Website Enabled	
Message		Create Awareness Training Diploma \Theta	
Mail Settings	Г	Do not send emails	
	Languages	📟 English	
		+ Add -	
	Page Views	2	
		Save	

How to resend\recreate login credentials when enduser has lost the initial email?

The login credentials for accessing the EndUser portal are created and sent in an awareness message. There is no way to send such data again to an existing user, however there are several alternatives:

• The user password can be reset through the enduser portal:

Your Software Name Login		
	Login	
Lucy	Email	
and a finite	Password	Forgot?
	Language	English •
		Login

• Change the user password in the Lucy Admin console:

Navigate to the Settings menu > End Users > find the user you need to reset the password > click on the user email address to open enduser profile page:

Ind Users					:=	SAML US
test@user.com						0
Email / Phone	0 Name	0 Client	Group	Created	\$	
test@user.com	Enduser	-	-	29.07.2019 10:46:28		

On the enduser profile page click "Change User Details" button:

ome / End Users / Pavel Alekseev	
	Generated: 00/17/2020 14/s67:56
User profile 11	Attack simulation statistics 41
Name Email Change User Details	3 Attack simulations launched 2 Attack simulations failed 0 Attack successfully reported

Click "Change Password" and type in a new password for the user, then click "Save":

Enduser		View end user det
Email	test@user.com	
Country Code	Please select ·	
Phone		
	Two-Factor Authentication is not configured.	
Name	Enduser	
	Change Password	
	Send password to the enduser	
Current Certificate	N/A C	
	Certificate Required	
	Save	

• Delete existing enduser account and resend awareness message. In this case Lucy automatically recreates enduser account and inserts login credentials in to the awareness message:

	Jsers	III SAML List				
test@user.com						٩
En	ail / Phone	0 Name	Client	Group	Created	
) tes	l@user.com	Enduser	-	-	29.07.2019 10:46:28	
1						10

Deleting enduser account will not impact on its statistics. This account only gives access to the enduser portal.

