Introduction: Exporting data into groups or files

In the LUCY there's a navigation item called export within the campaign overview page. The menu that opens allows you to export any campaign-related data:

49 new templates available!					Download
Lucy Phishi		Campaign Status:†	Not Started		
Results		Action	Туре	Filter / Details	
Summary	1	Export	Recipients	All	
Statistics	2	🗷 Export	Recipients	Succeeded to Group	
Reports	3	Export	Recipients	Export recipients within submitted time range to a new group	
Exports	4	A Export	Benchmark	Export campaign benchmark results	
Configuration	5	Z Export	Collected Data	Export collected data	

You can either export ALL data that gets monitored in LUCY or only specific data:

Lucy Phishi				
Results	Action	Туре	Filter / Details	
Summary	🚨 Export	Recipients	AI	¥
Statistics	A Export	Recipients	AI Succeeded	
Reports	A Export	Recipients	Not Succeeded Clicked	
Exports	Z Export	Benchmark	Started Training Not Started Training	
Configuration	A Export	Collected Data	Completed Training Downloaded File	
Base Settings	- Expon	Concertor Data	Visits Scenario Visits	
Awareness Settings			Awareness Visits Quiz Answers	

Export into CSV

Reports in the CSV format are generated using the separator specified in the Advanced Settings section. The default separator is a tabulation. Please consider this when opening CSV files - in some versions of Excel you may need to manually specify the type of separator when opening the file.

• Export recipients to CSV (1): allows to export recipients to a CSV file (can be opened in excel) based on different criteria

Results	Action	Туре	Filter / Details	
Summary	A Export	Recipients	Al	
Statistics	A Export	Recipients	All By Recipient Group Succeeded	
Reports	Z Export	Recipients	Not Succeeded Clicked	
Exports	Z Export	Benchmark	Started Training Not Started Training Completed Training	
Automated Export			Downloaded File Visits	
Configuration	A Export	Collected Data	Scenario Visits Awareness Visits Quiz Answers	
Base Settings			Received Training Certificate Clicks Data	
Awareness Settings				
Attack Settings				
Schedule				

- Export benchmarks (4): This will export the main statistics (scenario name, number of messages_sent, mails_opened, clicks & succeeded) to a CSV. If you want to export ALL data, please use "Export recipients to CSV" and select "ALL".
- Export collected data to CSV (5): export the data collected (any submitted data or file uploads from malware simulations) in the campaign to a CSV

Export Collumns

The following table contains the list of all export columns with description and the value type specification.

Collumn name	Description	Value Type	
name	Name of the recipient	Text	
email	Email of the recipient	Text	
phone	Phone number of the recipient	Numeral	
gender	Gender of the recipient	Male / Female	
link	Unique link of the recipient	Text	
lure_submitted_at	Time of lure email submission	Timestamp	
mail_submitted_at	Time of email submission	Timestamp	
clicked	Recipient clicked the link in the email	Yes / No	
clicked_at	Time recipient clicked the link in the email	Timestamp	
succeeded	Success action triggered for the recipient		
succeeded_at	Time when success action was triggered	Timestamp	
trained	Recipient has completed the training	Yes / No	
trained_at	ned_at Time when recipient has completed the training		
reported	Recipient has reported the message via LUCY Report Plugin	Yes / No	
reported_at	Time when recipient has reported the message	Timestamp	

Collumn name	Description	Value Type
domain	Domain used in the campaign's scenario	Text
scenario	Name of the scenario on the campaign	Text
staff_type	Info about recipient's staff category	Text
location	Info about recipient's location	Text
division	Info about recipient's department	Text
comment	Additional optional comment about the recipient	Text
05	Operational System of the workstation that submitted first click	Text
ip	IP of the workstation that submitted first click	Numeral
proxy_ip	IP of the proxy	Numeral
browser	Browser of the workstation that submitted first click	Text
plugins	Plugins detected on the workstation that submitted first click	Text
country	Country based on IP	County Code
success_rate	How many times a recipient was successfully attacked, depending on the Success Action	Numeral
click_rate	How many times a recipient clicked the attack link	Numeral
scenario_time	Amount of time the victim has spent on the phishing link page	Numeral
awareness_time	Amount of time the victim has spent on the awareness link page	Numeral
email_subject	Subject of the sent email	Text
first_click_after_delivery	Time value in seconds between mail_submitted_at and succeeded_at	Numeral
first_report_after_delivery	Time value in seconds between mail_submitted_at and reported_at	Numeral
reminder_click_submitted_at	Time when recipient clicked the reminder link	Timestamp
reminder_training_start_submitted_at	Time when the recipient started the training provided by reminder	Timestamp
reminder_training_finish_submitted_at	provided by reminder	Timestamp
downloaded_files	File-based attack downloaded files by the recipient	Text
collected_data	The data that has been submitted by the recipient on the landing page	Text
out_of_office_at	Time of Out of Office autorespond	Timestamp
bounced_at	Time of the Bounced response	Timestamp
responded_at	Time of the incoming response to the email	Timestamp
certificate_received	Recipient has received a certificate	Yes / No
training_with_quiz_passed	Recipient has passed a training with Quiz mode enabled	Yes / No
training_with_quiz_passed_at	Time when recipient has passed a training with Quiz mode enabled	Timestamp
training_noquiz_finished	Recipient has finished a training without Quiz	Yes / No

Collumn name	Description	Value Type
training_noquiz_finished_at	Time when recipient has finished a training without Quiz	Timestamp
security-level	Level of awareness security	Numeral
answers_count_0	Quiz answers count	Numeral
answers_percent_0	Quiz answers percentage (based on total number of questions)	Percentage
correct_answers_count_0	Number of correct quiz answers	Numeral
correct_answers_percent_0	Correct answers percentage (based on total number of questions)	Percentage
wrong_answers_count_0	Number of wrong quiz answers	Numeral
wrong_answers_percent_0	Wrong answers percentage (based on total number of questions)	Percentage
quiz_time_spent_0	Time spent for quiz	Minutes / Seconds
training_succeeded_0	Recipient has completed the training with Extended method of tracking the end of the quiz	Yes / No
training_succeeded_at_0	Time when recipient has completed the training with Extended method of tracking the end of the quiz	Timestamp

Export into groups

- **Export recipients to groups (2)**: this feature allows you to create new groups. Once you click the export button LUCY will create a new group within the recipients navigation tab that contains the according users. Those groups can then be used for further specific campaigns
- Export recipients within submitted time range to a new group (3): using this function you can export recipients in a new group using a specific time range

MySoftware Campaigns Reco	Export Recipients With Submitted Time Range	ni konst X
Home / Campaigns / eLEarning Mu	Submitted From	
eLEarning	2018-01-01 17:24	
	Submitted To	
Results	2018-01-20 17:24	A
Summary	Export Type	
Statistics	Successful Attack	
Reports	O Unsuccessful Attack	nge to a new group
Exports	Close	SV
Configuration	C irclanu	
Base Settings Awareness Settings	Export SCORM Mixed Awareness - Long w	with Language Sel.1.2

Alternative: Export via API

Beside manual exports, you can use also our API to fetch all data. More details here

Export Logins

All collected data can be exported. Go to statistics/collected data and then click "export:

	Campaign Status:	Not Started		Type + Scenario +	Z Export X Clear
Results	E-mail	∔† Type	∔† Deta	;	1
Summary		Login Data	Click to View		,
Statistics					- 10
Collected Data					10

Automated Export

The export process can be also automated by using the feature "Automated Export" which can be found in the left navigation bar of the campaign's overview page:

Your Software Name	Campaigns Inci	dents Setting	js 🕶 Support 👻	Tools 🕶	1-	
Home / Campaigns / te	st					
test	Cam	paign Status: S	Stopped	C Reset St	ats Report	Save as
Results		Can	npaign		Running Time	
Summary		1	test		2 days, 18 hours	
Statistics	Attao	ck Overview				
Reports		-				
Exports						>
Automated Export				•	\smile	•
Configuration		100.00 % r	Highcharts. messages sent		% of recipients clicked	Highcharts.com d the link
Base Settings						

The automated export can be configured by the following options:

• **Export Target**: multiple data type exports can be selected, each representing a separate data export

- **Export Frequency**: determines how frequently the export should be created (Dayly, Weekly, Monthly, Yearly)
- **Export Time**: at what time the export should be generated
- **Export Days**: days of week or month: 1-7 for weekly, 1-31 for monthly. Days of year: 1-12 (month numbers); 1-31 (days of month) for yearly. Example for weekly: 1,3,5,7. Example for monthly: 1, 15, 25. Example for yearly: 1,3,5,7; 1,15.
- Export Type: file format XML or CSV.

The following example on the screenshot shows the configuration of the full data weekly report done each Friday at 15:00 in CSV format.

Home / Campaigns / test / Exports	s / Automated Export	
Automated	Campaign Status: Stopped	
Results	Export Target	All Victims, Succeeded, Not S -
Summary	Export Frequency	Weekly
Statistics	Export Time	15:00
Reports	Export Days	5
Exports		
Automated Export	Export Type	CSV +
Configuration		Save
Base Settings		

The generated automated exports can be found in this menu section: Support > Exports





Last update: 2022/03/05 17:49