

# Global statistics export

In LUCY > 4.8 there is a mechanism that allows exporting end-user statistics from the system globally.

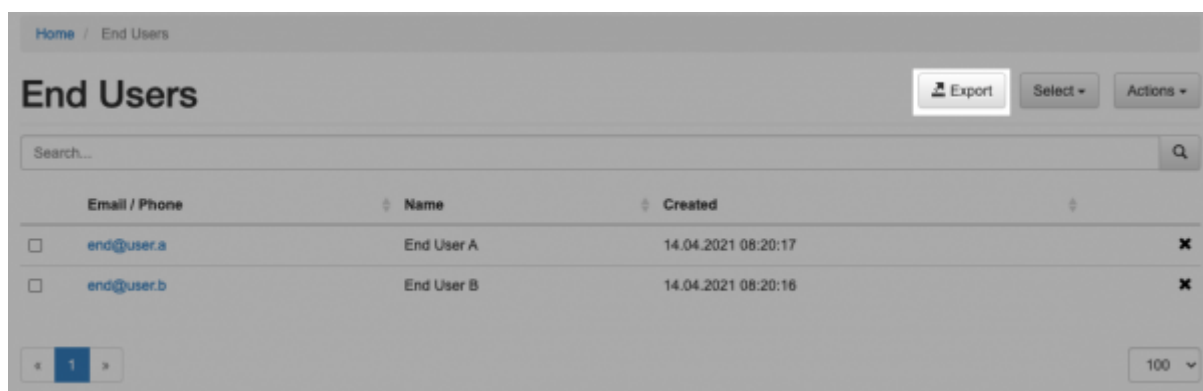
Information per recipient is gathered across all of the existing campaigns. In the moment of Export, LUCY scans all of the existing campaigns and does the global calculation of statistics.



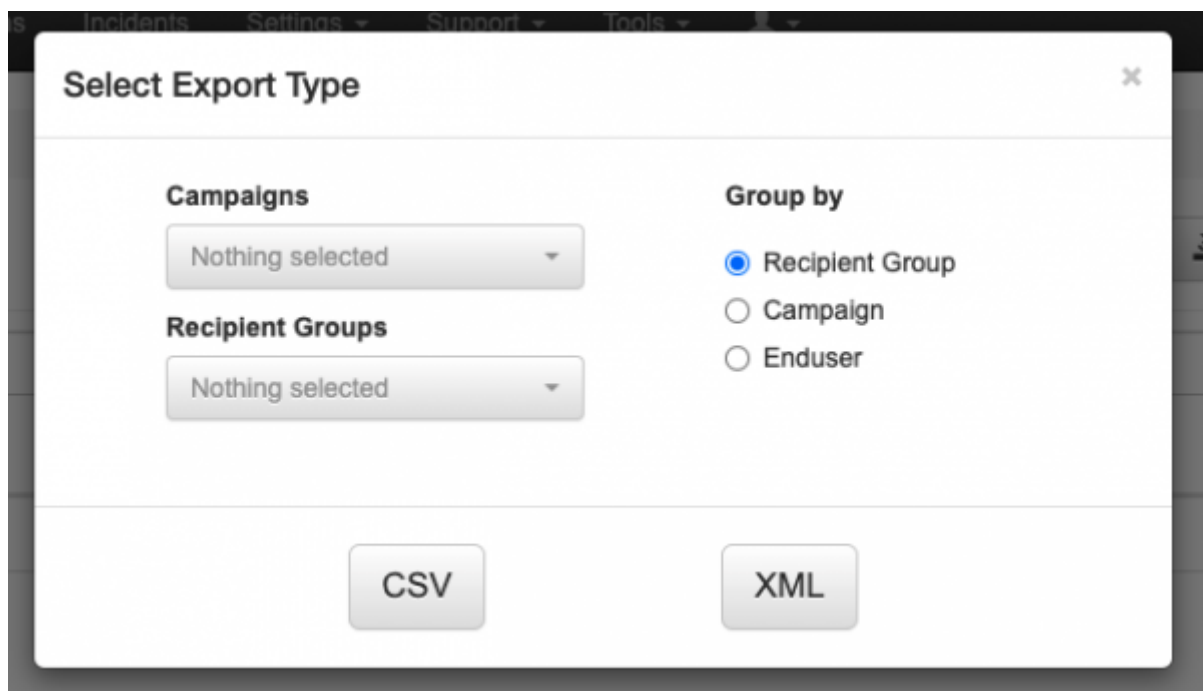
To get such an export (csv/xml) it is necessary to have the End-User portal configured. If it is not, please configure [it](#). As soon as ready, the global statistics will be available.

[Go to Settings → End Users → End Users.](#)

Click the Export button.



A pop-up menu will appear that would allow you to define, what export exactly to create.



It is possible to export statistics of recipients by selecting particular campaigns or recipient groups. It is also necessary to define, how the rows will be grouped, by recipient groups, by campaigns or by end-user.

The same functionality is available in a campaign as well, at [Statistics → Overall Recipient Statistic](#)

However, it is limited. There is no option to sort the stats by end-users.

## The export file will contain such data as:

Option with grouping **by end-user** is active:

*Group* - Name of the recipient group.

*Email* - Email of the recipient.

*Phone* - Phone of the recipient.

*Name* - Name of the recipient.

*Clients* - A client to which the recipient is bound.

*Created\_at* - When the end-user profile is created.

*Staff\_type* - Staff type attribute of the recipient.

*Location* - Location attribute of the recipient.

*Division* - Division attribute of the recipient.

*Comment* - Comment attribute of the recipient.

*Simulations\_count* - Amount of Phishing Simulations in total.

*Reported\_count* - Number of reported phishing simulations.

*Failed\_simulation\_count rating* - Recipients rating.

*Average\_quiz\_score* - Average Awareness Quiz Score.

*Trainings\_count* - Number of Awareness Courses in total.

*Completed\_trainings\_count* - Number of Completed Trainings in total.

*Incompleted\_trainings\_count* - Number of Incompleted Trainings in total.

*Diplomas\_received* - Number of Received Diplomas.

Option with grouping **by recipient groups** active:

*Group* - Name of the recipient group.

*Simulations\_count* - Amount of Phishing Simulations in total.

*Reported\_count* - Number of reported phishing simulations.

*Failed\_simulation\_count rating* - Recipients rating.

*Average\_quiz\_score* - Average Awareness Quiz Score.

*Trainings\_count* - Number of Awareness Courses in total.

*Completed\_trainings\_count* - Number of Completed Trainings in total.

*Incompleted\_trainings\_count* - Number of Incompleted Trainings in total.

Option with grouping **by campaigns** active:

*Campaign* - Name of the Campaign.

*Simulations\_count* - Amount of Phishing Simulations in total.

*Reported\_count* - Number of reported phishing simulations.

*Failed\_simulation\_count rating* - Recipients rating.

*Average\_quiz\_score* - Average Awareness Quiz Score.

*Trainings\_count* - Number of Awareness Courses in total.

*Completed\_trainings\_count* - Number of Completed Trainings in total.

*Incompleted\_trainings\_count* - Number of Incompleted Trainings in total.

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