

What happens after the license expires

Q: Is there an automatic renew of license?

A: No, to renew LUCY license please contact a Manager or email to support@lucysecurity.com

Q: What features exactly are available and what happens with data after it expires?

A: All of the features of community license will be available, More [here](#). All of the data will be safe and some of its parts will become available as soon as license is activated again.

Q: What happens when the end of a license occurs?

A: Only community license features will become available.

Q: Does the software still work but fail to receive updates?

A: Yes, the LUCY phishing simulation tool will still be available. You'll be able to receive minor updates. Update to a next major version is not available.

Q: What will happen if I rent a cloud LUCY when my license expires?

A: Do not worry, we will not cancel the instance immediately. Most likely a Manager will contact you to have further discussion regarding the matter.

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