

License Keys

Every LUCY installation has a unique, randomized Workstation ID (after downloading LUCY, you will automatically receive a workstation ID in key as soon as you connect to the internet. If you decide to purchase LUCY a license key will be created on a central server that associates that workstation ID with the license key. LUCY just needs to connect one single time via HTTPS to our license server to be activated as a commercial version.

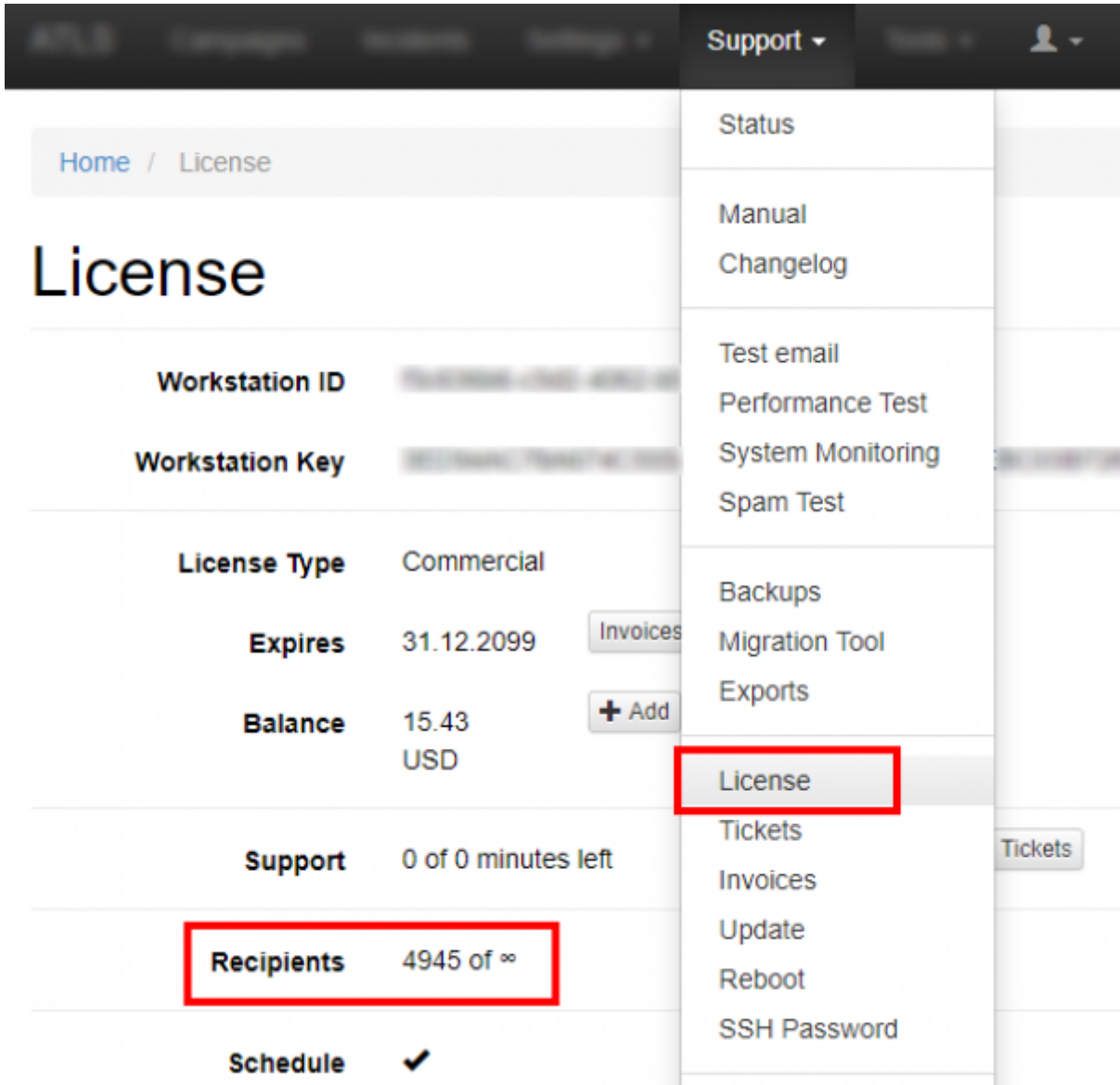
Where to find the workstation ID?

The workstation ID is located under support/license.

The screenshot shows the LUCY web interface. At the top, there is a dark navigation bar with a 'Support' dropdown menu. Below this, a breadcrumb trail reads 'Home / License'. The main heading is 'License'. The interface displays several fields: 'Workstation ID' (blurred), 'Workstation Key' (blurred), 'License Type' (Commercial), 'Expires' (31.12.2099), 'Balance' (15.43 USD), and 'Support' (0 of 0 minutes left). A dropdown menu is open from the 'Support' button, listing various options: Status, Manual, Changelog, Test email, Performance Test, System Monitoring, Spam Test, Backups, Migration Tool, Exports, License (highlighted with a red box), Tickets, and Invoices. The 'License' option is the one the user should click to find the workstation ID.

Where can I see how many messages are sent in LUCY?

<https://wiki.lucysecurity.com/>



Migration of LUCY keys

As the license file is stored on a central server and associated with a unique workstation ID, we cannot simply migrate it to a new workstation ID. If you would like to delete the old installation and create a new one, please email us the new workstation ID, provide your up to date usage by sending us a screenshot of the old license page or tell us the number of recipients tested in previous campaigns. Due to privacy reasons, we do not keep track of your license usage. For previously purchased a user based license transfer, please provide your up to date usage by sending us a screenshot of the old license page or tell us the number of recipients tested in previous campaigns.

Purchase of LUCY

Lucy can be purchased through the web-based console under support/license or you can place an order. More details [here](#).

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Permanent link:

https://wiki.lucysecurity.com/doku.php?id=how_to_activate_lucy

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