

License Keys

Every LUCY installation has a unique, randomized Workstation ID (after downloading LUCY, you will automatically receive a workstation ID in key as soon as you connect to the internet. If you decide to purchase LUCY a license key will be created on a central server that associates that workstation ID with the license key. LUCY just needs to connect one single time via HTTPS to our license server to be activated as a commercial version.

Where to find the workstation ID?

The workstation ID is located under settings/license.

The screenshot shows the LUCY web interface. The top navigation bar includes links for Lucy, Campaigns, Clients, Recipients, Sessions, Settings (highlighted with a red box), Users, Help, and Logout. The main content area is titled 'License' and displays the following information:

Workstation ID	6e67ae5b-4750-4749-a18b-ea0a5b
Workstation Key	233DA5847854BF27C20396DFCB
License Type	Commercial
Expires	01.06.2016
Campaigns	∞
Recipients	∞
Recipients / Campaign	∞

Below this information is an 'Activate License' section with a text input field and a 'Save' button. The text input field contains the placeholder text: 'Insert your license data into this field to activate a new license in offline mode.'

The 'Settings' dropdown menu is open, showing the following options: Scenario Templates, Awareness Templates, Attachment Templates, Not Found Template, Domains, Benchmark Sectors, Report Templates, License (highlighted with a red box), Update, Download Templates, Test E-mail, Dynamic DNS, and Settings.

Lucy Campaigns Recipients Sessions **Settings ▾** Support ▾ Logout

[Home](#) / [License](#)

License

Workstation ID	42ffa663-0d19-49f6-8f62-292315262342
Workstation Key	8A84E55751444E2EFA7213E1567C3AB76AEAD47B73248C9880BD31F5DHz6C040
License Type	Commercial
Expires	31.12.2016
Balance	9.40 USD

Migration of LUCY keys

As the license file is stored on a central server and associated with a unique workstation ID, we cannot simply migrate it to a new workstation ID. If you would like to delete the old installation and create a new one, please email us the new workstation ID, provide your up to date usage by sending us a screenshot of the old license page or tell us the amount of recipients tested in previous campaigns. Due to privacy reasons, we do not keep track of your license usage. For previously purchased a user based license transfer, please provide your up to date usage by sending us a screenshot of the old license page or tell us the amount of recipients tested in previous campaigns.

Can I also buy LUCY without an internet connection?

In case LUCY has no connection to the internet we may issue an offline license file for you. In this case a license file will be mailed to you within 1-2 hours after the purchase (online confirmation order via mail). The offline license file then needs to be uploaded within the according field in settings/license.

Purchase of LUCY

Lucy can be purchased through the web based console under settings/license or you can place an order. More details [here](#).

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