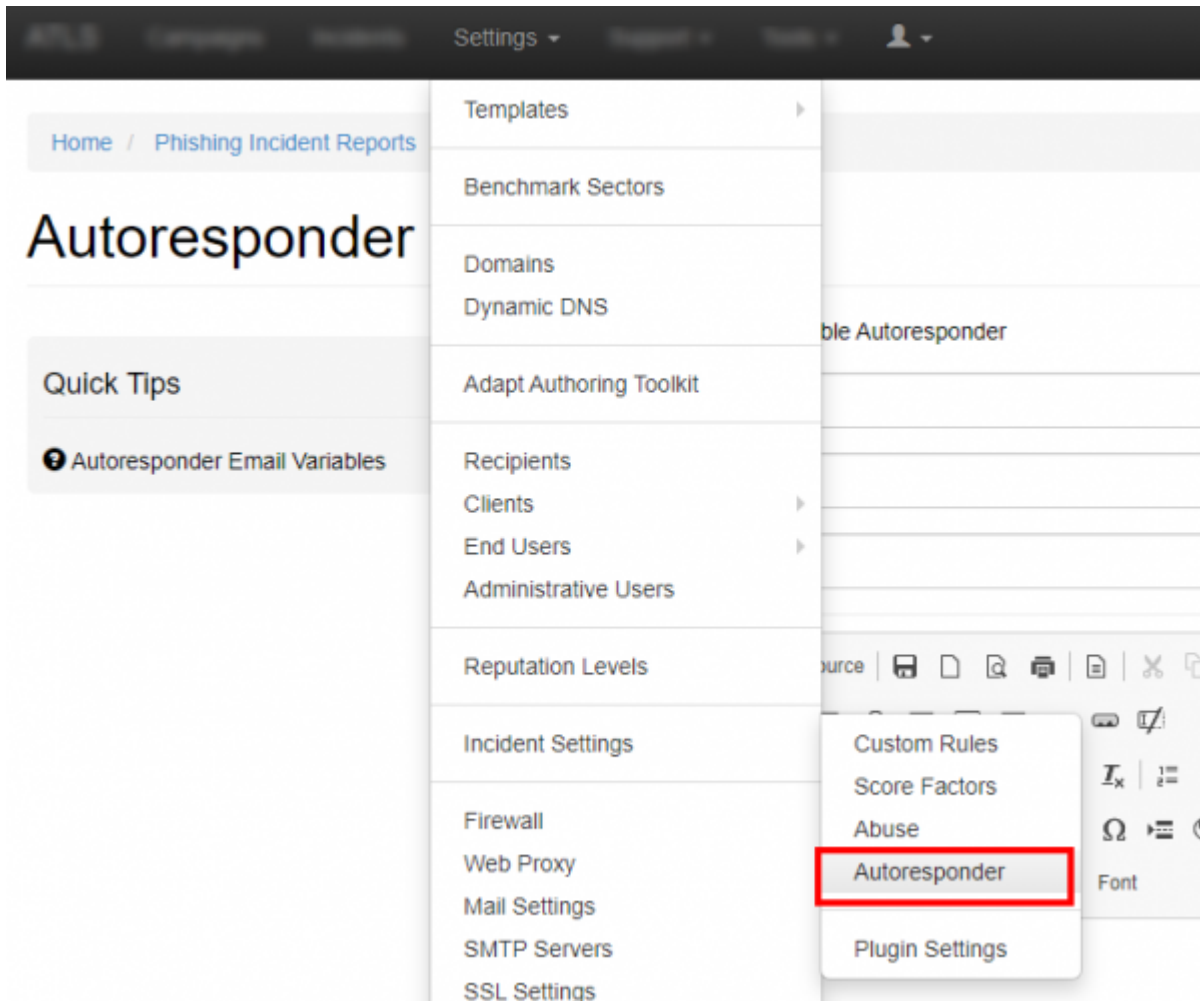


Incident Auto Responder (automatic feedback)

LUCY allows the admin to define an auto responder for submitted emails through the phish button.



The message may contain the actual risk score calculated in LUCY.

Home / Phishing Incident Reports / Autoresponder

Autoresponder

[Upload Message Template](#)

Quick Tips

- Autoresponder Email Variables

Enable Autoresponder

Subject

Sender Name

Sender E-mail

Content

Rich text editor toolbar with options like Bold, Italic, Underline, Text Color, Background Color, Bulleted List, Numbered List, Indent, Outdent, Link, Unlink, Image, and Font Size.

Thank you very much for your submission. The email you sent us was analyzed by a tool, that checks for typical signs of a phishing scam. The IP's and domains in your email were compared with databases that contain information about malicious activities:

- <https://safebrowsing.googleapis.com/v4/threatMatches:find> (port 443)
- <http://data.phishtank.com/data/online-valid.csv> (port 80)
- DNS BL queries to bl.spamcop.net and zen.spamhaus.org
- CI Army (list) (<http://cinsscore.com/>) - Network security Block Lists.
- Palevo Blocklists (<https://palevotracker.abuse.ch/blocklists.php>) - Botnet C&C blocklists.
- Cybercrime tracker (<http://cybercrime-tracker.net/>) -

Additionally, we looked at the body of the mail message and ran the tool SpamAssassin (SpamAssassin uses a variety of spam-detection techniques, including DNS-based and fuzzy-checksum-based spam detection, Bayesian filtering, external programs, blacklists and online databases)

The overall risk score calculated is: %score%

Legend Risk Score:

- 0 - No risk
- 10 Maximum risk

The risk score uses the IP's and domains in your email and compares them with databases that contain information about malicious activities:

- <https://safebrowsing.googleapis.com/v4/threatMatches:find> (port 443)
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Additionally, we look at the body of the mail message and run the tool SpamAssassin (SpamAssassin uses a variety of spam-detection techniques, including DNS-based and fuzzy-checksum-based spam detection, Bayesian filtering, external programs, blacklists and online databases).

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