

LUCY offers you extra content and features using in-app purchases — including premium content, digital goods, and subscriptions — directly within your workstation.

How to know the current balance

Workstation's available **Balance** can be obtained using a LUCY GUI. To determine whether you have enough money in your account to cover your overall campaign needs simply navigate to **Support → License**. On this page, you can find **Workstation ID**, **License Type**, **Balance**, **Support hours**, and many other details.

License

For more information on how to purchase lucy consult this chapter [how to purchase lucy](#)

How to refill balance

First, as a pre-step - make sure the Client Invoice Data has been filled-in in Settings > Clients > Client Invoice Settings. This is required for the invoice to be generated for balance refill.

You can add credits to perform smishing attacks or buy domains through the LUCY API by clicking the **Add** button:

The screenshot shows the LUCY GUI interface. At the top, there is a navigation bar with 'Support' and a user profile icon. Below the navigation bar, the breadcrumb 'Home / License' is visible. The main heading is 'License'. The page displays several fields: 'Workstation ID' (f3c636b6-c5d2-4062-b5...), 'Workstation Key' (3ED94AC78A674C555...), 'License Type' (Commercial), 'Expires' (31.12.2099), and 'Balance' (15.43 USD). The 'Balance' field is highlighted with a red box, and a '+ Add' button is next to it. A dropdown menu is open from the 'Support' button, showing options: Status, Manual, Changelog, Test email, Performance Test, System Monitoring, Spam Test, Backups, Migration Tool, Exports, License (highlighted with a red box), and Tickets. The 'Support' field at the bottom shows '0 of 0 minutes left'.

Workstation ID	f3c636b6-c5d2-4062-b5...
Workstation Key	3ED94AC78A674C555...
License Type	Commercial
Expires	31.12.2099
Balance	15.43 USD
Support	0 of 0 minutes left

The balance will be refilled in a few minutes after the transaction is complete.

[Home](#) / [License](#) / [Balance Refill](#)

Balance Refill

Balance will be refilled in a few minutes after transaction is complete.

Amount

USD

Payment Method

☐ Paypal



☐ Wire Transfer



Proceed

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If you top up your **Balance**, LUCY creates a PDF invoice for you automatically.

Invoices

Under the **Support** menu navigate to item **Invoices** located under **License**. In this menu, you can download your invoices. Therefore invoices can be archived and accessible using the button:

Lucy Test Update		
Campaigns	Recipients	Sessions
Incidents	Settings	Support
Status	Tools	

Home / Invoices

Invoices

Created	Invoice Type	
10.06.2019 15:49:23	Balance Refill	Download
10.06.2019 15:46:46	Balance Refill	Download
10.06.2019 15:32:36	Balance Refill	Download
10.06.2019 15:30:57	Balance Refill	Download
10.06.2019 15:29:22	Balance Refill	Download

Please, note that it requires to enter your company data when you purchase something.

Payment Terms

Payment can be done via wire transfer or Paypal within a 30 days period.

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