- Issue: The URL may be not accessible from the Internet. In case you try to reach LUCY with a private domain name: Did you setup a host file with a server name that points to the IP where you have configured the initial setup script? In case you try to reach LUCY with a public domain name: Did you point the correct domain name to LUCY's IP in your provider's DNS settings?

- The URL is resolving to a private IP address. Private IP addresses are not accessible from the Internet. In case you run the campaign only within your own network this message can be ignored. Otherwise make sure LUCY is reachable from the internet (will require you to create a port forwarding rule with NAT on your firewall device)

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Last update: **2019/07/25 12:52**