LDAP Integration

LUCY > 3.2 has a LDAP API, which allows the administrator to:

- import recipients
- import users (LUCY administrators)

directly from your directory service.

Setup

To configure the LDAP connection please go in LDAP settings (Settings → LDAP Settings) and save your server and authentication details. Within the field "Server Address" you need to enter your LDAP server IP address, within the field "Server Port" you should enter TCP/UDP port for LDAP (default port 389 or port 636 for LDAPS) and if "Use Global Catalog" and "LDAP over SSL" are enabled you should use the ports 3268 and 3269. Within the field "Domain Controller" you need to enter your LDAP Server Root RDN (example: "dc=domain,dc=com") and with in the field "Login" you need to enter user RDN (example: "cn=Administrator,cn=Users").

Fields "Group Object" and "User Object" are used to filter search from the LDAP objects. Objects within "Group Object" and "User Object" fields need to be separated with a comma and one space.

You may use regular Active Directory search filters, for example:
(|(objectClass=inetOrgPerson)(objectClass=user))

Importing recipients in a group for a campaign

When you create a new recipient group you will be able to use the previously configured LDAP connection to query and import all the users/groups:
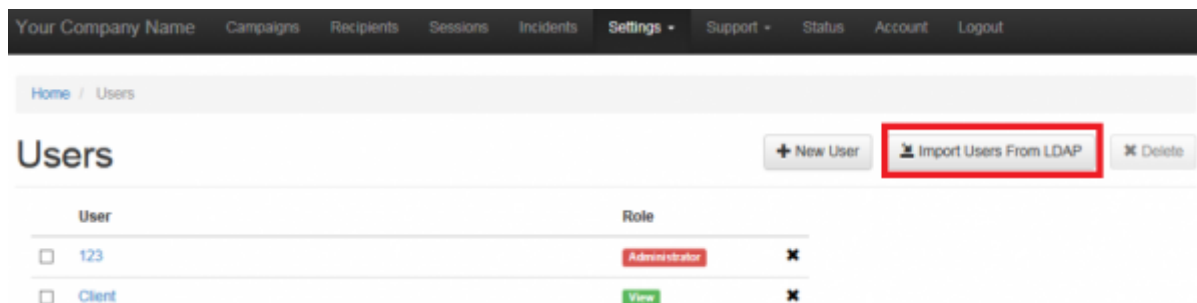
LUCY will automatically match the user's attributes in the LDAP directory with the available recipient attributes in LUCY.

If "Update existing recipients" option is enabled, recipient attributes will update during LDAP import if these recipients have been imported before.

Importing users via LDAP

If you want to import users who can access LUCY using their AD account, you can go into the user settings menu (Settings > Users) and click the according button:

By default, the User role will be assigned for all imported users.

Which LDAP fields can be used?

LUCY will automatically match the user's attributes in the LDAP directory with the available recipient attributes in LUCY. Those are:

- 1.Email - Recipient's e-mail address
- 2.Name - Recipient's name
- 3.Location - Recipient's location
- 4.Phone - recipient phone number

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