

INTRODUCTIONS

We offer different price models:

- Commercial Edition with fixed price with an annual license (1-3 years)
- Commercial Edition with variable user based price with an annual license (1 year)
- Free Community Edition with limited features

The application can be downloaded and installed on premises or on one of our [VPS](#), where you will get a dedicated access (root). All data on the VPS is [confidential](#) and communication to the VPS is [restricted](#).

What are credits ?

LUCY has a counter for every email that has been sent (no matter if it was a phishing mail, an e-learning mail, a test mail, etc.). Deleting a campaign or a recipient group won't "restore" the counter. If an email or SMS was delivered to a recipient once, one credit gets deducted from the license counter. With a 100 user license, for example, you can run 100 campaigns against one user, run 1 campaign against 100 users or anything in between.

Please find the latest price list here: <http://www.lucysecurity.com/pricing/>

The advanced, business & corporate license allows you to perform unlimited phishing & awareness campaigns without any extra costs. LUCY can only be purchased from registered companies. Acquisition for private companies is only possible if we have clear indications that an abuse can be excluded. The setup support can be used at any time within the year to get support regarding your phishing campaigns.

BUYING MULTIPLE LUCY LICENCES WITHIN THE SAME ORGANISATION

The license is only valid for one server. If you want to run LUCY on multiple servers within the same organization and within the same country, we charge surcharge of 20 % (from the initial license price) per additional server. To display the differences between the Commercial and the Community Editions click here: [differences_between_community_commercial_edition](#).

USING LUCY TO DELIVER PHISHING SIMULATIONS TO 3rd PARTY CLIENTS

All LUCY license models allow using LUCY to provide services (awareness/phishing) for 3rd parties and [White Label LUCY](#) according to your needs.

DETAILS COMMUNITY EDITION

You can run an accumulated 5 campaigns in total with a maximum of 20 users/campaigns. This allows you to test up to 100 users (only once). LUCY has a counter for every mail that has been sent (no matter if it was a phishing mail, an e-learning mail, a test mail etc.). Deleting a campaign or a

recipient group won't "restore" the counter. If an email or SMS was delivered to a recipient once, one credit gets deducted from the license counter. To display the differences between the Commercial and the Community editions click here: [differences_between_community_commercial_edition](#).

DETAILS HOSTING (VPS)

Run & setup LUCY on a dedicated Linux VPS (Virtual Private Server) with full root access with secured [data center located in Germany or in Switzerland](#); Traffic volume: 100 - 1.000 Mbit (flat rate)/month.

- **One time setup fee:** USD \$200 (contains Linux setup, LUCY Setup, Basic Configuration, DNS setup for one domain & Performance Tests.)
- **Monthly hosting cost:** USD \$30
- **Minimum hosting period:** 2 months
- **Included:** Domain Mapping 12 months (We will reserve a new domain for you and map it to this VPS.)

Note: Hosting requires additionally the purchase of any LUCY Commercial License (minimum variable 100 user license or above). The advantages of the VPS are described here: [advantage_of_using_our_vps](#)

SUPPORT OPTIONS:

- **Basic Support** (Set-up/Configuration, Software Customization): \$90 USD/h
- **Bug Fixes:** Free
- **Creation of customized templates:** Min. \$200 USD/template
- **Premium Stand-By Support:** To ensure the best results, we offer immediate stand-by support during the first hours of your campaign for \$120 USD/h

SLA (Service Level Agreement):

- **Commercial License:** LUCY's policy is to respond to all commercial clients' questions, problems or issues within 24 hours. An incident ticket is assigned a priority number based on the nature of the issue. Support channels: Email, Skype & Phone.
- **Community Edition:** Only limited support is available. Support channel: Email only.

HOW TO BUY LUCY?

Please click [here](#) for more information on how to purchase LUCY.

BECOME A RESELLER?

Become a reseller by offering LUCY SaaS solutions or install LUCY within your client infrastructure. If you want to apply as a reseller please request or reseller agreement and contact us under info@lucysecurity.com for more details.

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