

Microsoft O365 Delisting

Microsoft uses blacklist to protect the clients from spoofing and phishing attacks. IP address of the mail server may have been tagged by as a potential threat by Microsoft O365 protection systems. When Microsoft O365 adds the IP address to the list, it prevents all further communication between the IP address and any of Microsoft products customers through their datacenters.

Delisting is an easy procedure that would help solving these issues.

Step 1 Open the website <https://sender.office.com/>

Step 2 Type in your Microsoft E-mail and the IP of Lucy's mailserver.

The screenshot shows the 'Office 365 Anti-Spam IP Delist Portal' with the display language set to 'English (United States)'. It includes a progress bar with three steps: 'Step 1: Send verification' (active), 'Step 2: Confirm email address', and 'Step 3: Delist IP'. Below the progress bar, it instructs the user to provide their email address and the IP address they want to delist. The form contains three input fields: 'Email address' (with the placeholder 'your_MSOffice@address'), 'IP address' (with the placeholder 'IP_to_Delist'), and a CAPTCHA field with the text '5MAdJPGX'. There is also a 'New | Audio' link and a 'Submit' button.

Step 3 Confirm Email address (the email with confirmation link would be sent to the email)

The screenshot shows the 'Office 365 Anti-Spam IP Delist Portal' with the display language set to 'English (United States)'. It includes a progress bar with three steps: 'Step 1: Send verification' (completed), 'Step 2: Confirm email address' (active), and 'Step 3: Delist IP'. Below the progress bar, it instructs the user to check their inbox and junk folder for an email with instructions. The email address 'Your_MSOffice@email.com' is mentioned. It also states that if the email is not seen within one hour, the user should start over at Step 1 but use a different e-mail account.

Step 4 Check and confirm

Office 365 Microsoft

Office 365 Anti-Spam IP Delist Portal Display language: English (United States)

If you're trying to send mail to an Office 365 recipient and the mail has been rejected because of your sending IP address, follow these steps to submit a delisting request.

Senders are responsible for making sure that their mail from this IP address isn't abusive or malicious.

[Learn More](#)

Step 1: Send verification Step 2: Confirm email address Step 3: Delist IP

Step 3: Review the IP address shown below. If it's the IP address you want to delist, click Delist IP address.

Welcome back, Your_MSOffice@email.com

IP address
XXXX.XXXX.XXXX.XXXX

Please note, that delisting may take up to 30 minutes.

Additional information about Office365 delisting issues is available at [Microsoft site](#)

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