

PRIVACY

- **Where is LUCY storing and processing data?** This information can be obtained by finding out where the data is being hosted. Lucy can be installed On-Site or on a cloud server. If installed on a cloud server, all data is stored on that specific server.
- **Where is data sent?** It's also important to remember that data can be moved around between an app's different data centres. That depends on the feature used in LUCY. As you can see in [this chapter](#), LUCY uses some connections to centralized servers (e.g. update server). But no personalized information that falls under GDPR ever gets transmitted.
- **Data processing agreement:** Please visit this [chapter](#)
- **Protecting personal data:** It is crucial for users to have good security measures in place to protect personal data against alteration, loss and unofficial processing. Lucy encrypts the data and offers many possibilities to [secure the access to the data](#). But this hardening must be done by the LUCY client.
- **Collecting personal data:** In certain countries (e.g. Germany), you are not allowed to collect personalized data (e.g. who failed a phishing simulation and who did not pass a training). In such a case you need to [enable anonymous mode in LUCY](#).

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