

We work hard in making LUCY a secure product. Here is a quick overview of the most important security topics:

- **Restricted network-based access to LUCY:** [Firewall](#)
- **Secure the user access:** [Password Policy](#)
- **2-Factor Authentication:** [2FA](#)
- **Restrict the user access:** [Administrative Users](#)
- **Secure Setup of LUCY in DMZ:** [Master & Slave](#)
- **Secure (and anonymous) storage of data:** [Confidentiality of Data](#)
- **Delete sensitive data:** [Data clean-up](#)
- **Secure communication channels:** [Trusted ADMIN Certificate Generation with LUCY](#)
- **Transparent network communication:** [Network Communication](#)
- **Secure support:** [SSH in LUCY](#)
- **Updates of the application:** [Lucy Update](#)
- **OS, Patches & Software:** [Technical Information](#)
- **Custom Admin URL creation:** [Admin Path](#)
- **Ability to monitor all system activities:** [System Logs](#)
- **Ability to monitor the system in real-time:** [System Monitoring](#)
- **Data Security, Processes Privacy (GDPR):** [Company, Application, Data Security and Privacy](#)
- **Ability to store key on HSM:** [HSM Database encryption](#)
- **Block access to campaigns based on IP-ranges and browser types:** [Filters](#)
- **VPS Hardening info:** [VPS Hardening](#)

Additionally we perform regular external (anonymous) penetration tests according to the OWASP testing categories (<https://www.owasp.org/>). If you still should experience a security issue, please contact us under [support@lucysecurity.com](mailto:support@lucysecurity.com).

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