Lucy allows you to send us log file in order to investigate possible issues with your campaign. If you want to get an overview of all possible log files in LUCY please visit this link.

You can send us the LUCY logs under the navigation tab "support/send logs". You have the ability to download them yourself and investigate them prior to sending them to us by clicking on the "download log" button.

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Home / Help	Status	
Send Logs	Manual Changelog	Downle
ATLS will send apache logs and system logs without Proceed	Test email Performance Test System Monitoring Spam Test	
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	License Tickets Invoices Update Reboot SSH Password	
	Enable SSH Access Send Logs Service Logs Mail Mananar	

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