Enabling single sign-on authentication (SSO) for Azure Active Directory (Azure AD)

Background Info

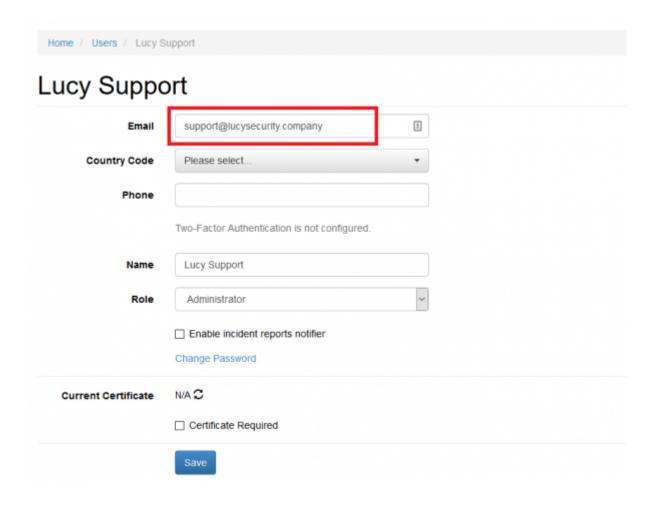


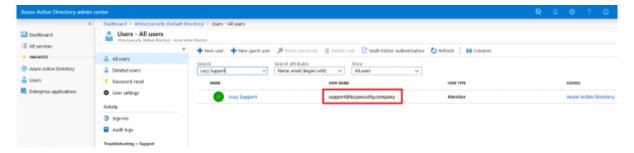
This feature is available in Lucy 4.6 or newer version.

This article describes step by step instruction of the SSO integration with Azure AD. An additional information about what SSO in Lucy is designed for can be found here.

What preparations need to be done before connecting to Azure AD?

- Upload or create an SSL certificate for Lucy Admin console see this article.
- Make sure you have an Administrator account in Lucy (Settings > Users) with an email address
 that corresponds to your account in Azure Active Directory. Both accounts must have the same
 email address:

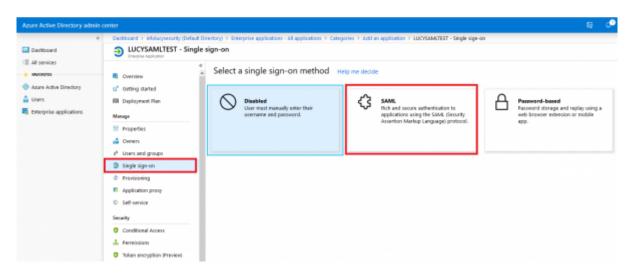




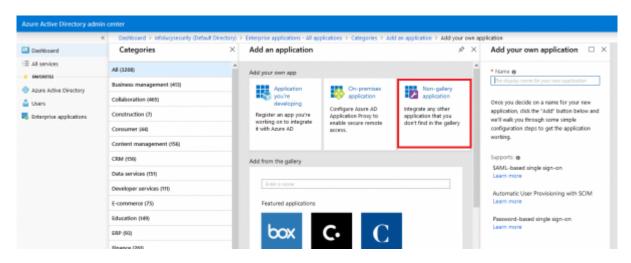
Enable Single sign-on in Lucy

Configure SAML-based single sign-on to your non-gallery application

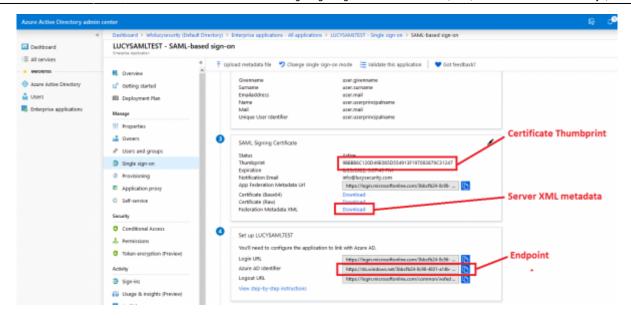
Find more about Azure AD Single Sign-on configuration here

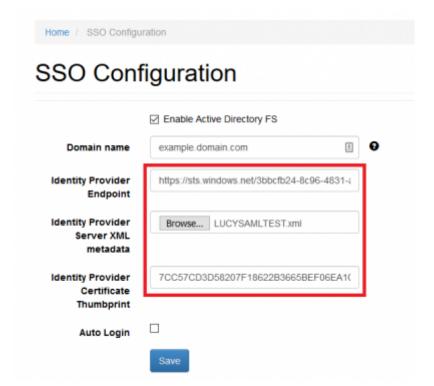


Add a new non-gallery web app to your Azure AD, see more here

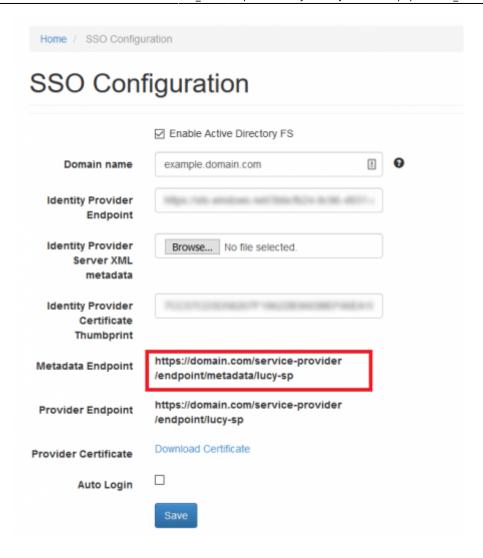


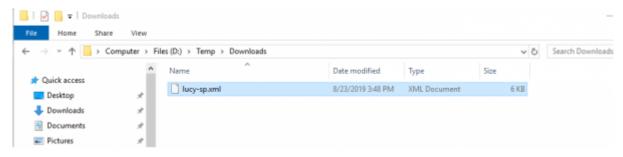
- Open Lucy Admin console
- Navigate to the SSO Configuration page (Settings > SSO Settings)
- Tick the option "Enable Active Directory FS"
- Download the <u>FederationMetadata.xml</u> file from Azure AD and fill the <u>Identity Provider</u> Endpoint and <u>Certificate Thumbprint</u> in Lucy



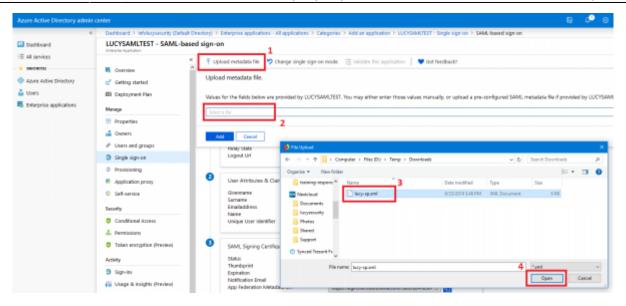


 Download a pre-configured SAML metadata file (copy the URL and paste into your web browser address bar, change the extension of the file to .XML, for example "lucy-sp.xml")

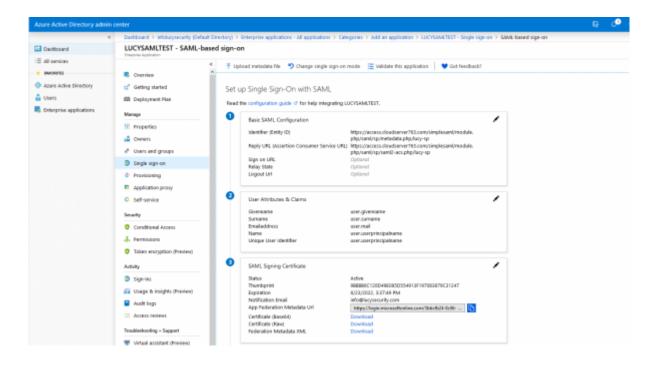


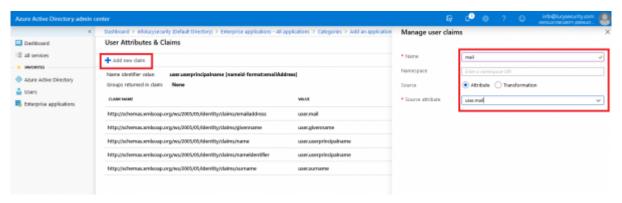


• Upload the pre-configured SAML metadata file



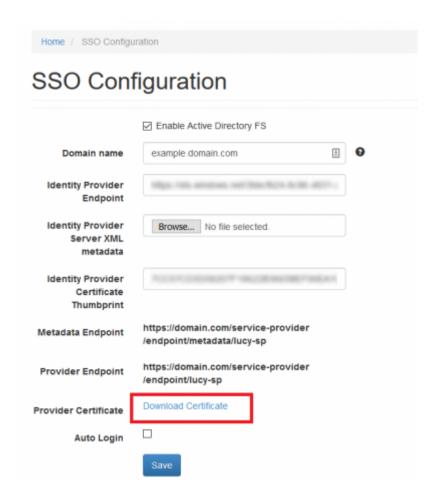
• Add a new Claim "mail" that contain an e-mail address of the user, see more here

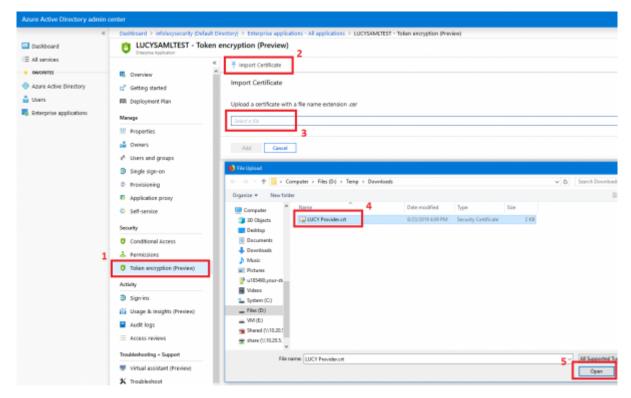




Note The attribute <u>user.mail</u> is always empty if the user does not exist in your Office 365 Exchange server. Instead you will have to use the attribute <u>user.userprincipalname</u> or other one that contains user's email address.

• Configure Azure AD SAML token encryption, see more here





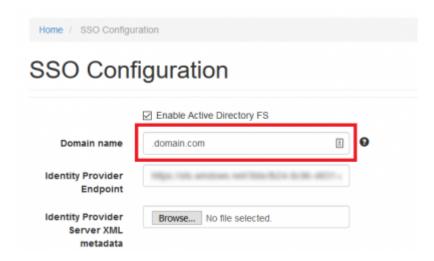
1,

Do not forget to activate the encryption for the uploaded certificate



(optional) You may also configure a domain name that Azure AD will use to receive
authentication requests. Azure supports both single domain and range of subdomains, however,
for this you need to use a wildcard SSL certificate. By default, Lucy is configured to use system
domain.

To enable support for the subdomains, set the value in the Domain field in the following way ".domain.com"



Using wildcard domain name will allow you to use different subdomains in your campaigns.



Please note, Azure AD does not support multiple second-level domains in a single application.

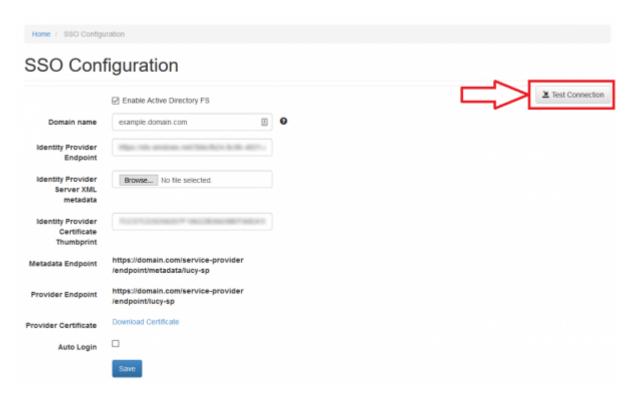
Testing Authentication

Make sure you have added users to your app

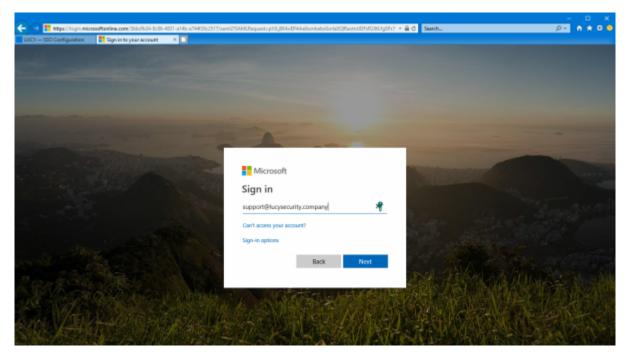


Navigate to the SSO Configuration page in Lucy Admin console and click the button Test

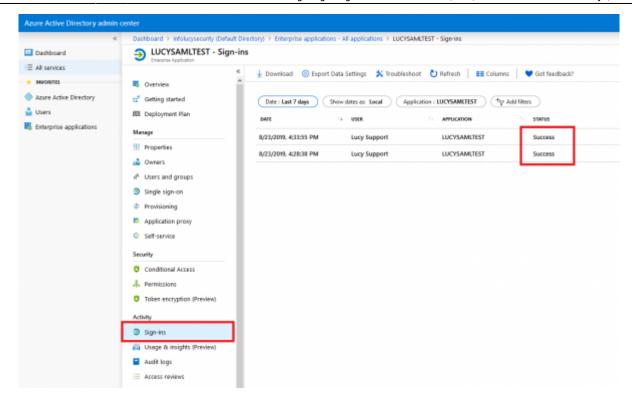
Connection:



• You will be immediately forwarded to the Microsoft login page. Enter your username and password:



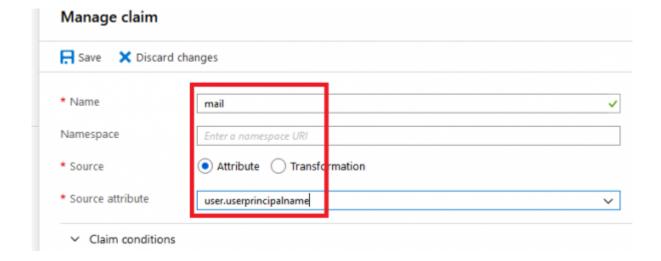
 Once signed in, you will be bounced back to Lucy Admin console. If an error occurs, doublecheck everything and then check the Sign-ins page within the Activity section for hints as to what could have gone wrong.



Troubleshoot problems

• I am redirected back to Lucy's login page after successful authorization through the Single singon.

If you are getting back to the login page, try checking the Claim rules (see the section Enable Single sign-on in Lucy, "Add a new Claim 'mail'..."). There must be a claim named "mail", with empty "Namespace" and Source attribute that contains user email address. For example:



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