

# LUCY Manual v. 2.05

## PREPARING YOUR CAMPAIGN

- [LUCY Onboarding Checklist](#)

## INSTALLATION PREREQUISITES

- [Supported Operating Systems](#)
- [Hardware](#)
- [Network Design - where to setup LUCY](#)
- [Installation checklist](#)
- [Download Lucy](#)

## INITIAL INSTALLATION

- [Installing LUCY on LINUX](#)
- [Installing LUCY in Virtualbox](#)
- [Installing LUCY in Vmware](#)
- [Installing LUCY in Amazon](#)
- [Installing LUCY in Azure](#)
- [Installing LUCY on Windows](#)
- [Converting LUCY from VMware ESX to Hyper-V](#)

## INITIAL SETUP SCRIPT

- [Setup Script Tutorial](#)

## POST INSTALLATION STEPS

- [LUCY Weblogin](#)
- [How to Activate LUCY](#)
- [Setting up a LUCY MASTER & SLAVE](#)
- [Set Hostname for SMTP Communication](#)
- [Mail Delivery Methods in LUCY](#)
- [User Management](#)
- [Advanced Settings](#)
- [White label LUCY - custom branding](#)

## SECURITY SETTINGS

- [Create custom firewall rules \(iptables\) in LUCY](#)
- [SSL Configuration](#)
- [Custom Admin URL & Title](#)
- [Confidentiality of Campaign Data](#)
- [Security Considerations](#)
- [Firewall & Security Settings](#)
- [Password Policies, Login Protection & Strong Authentication](#)
- [2-Factor Authentication \(2FA\)](#)
- [Single sign-on authentication \(SSO\)](#)
- [Deleting sensitive data](#)
- [Campaign Filters](#)

## GET STARTED WITH YOUR CAMPAIGN

- [Create your first Phishing Campaign with Campaign Wizard](#)
- [Create a Phishing Campaign with Double Barrel Attack](#)
- [Create a Phishing Campaign in Expert Mode](#)
- [Create a Phishing Campaign with Malware Simulations](#)
- [Create a Phishing Campaign with only a Hyperlink in Mail \(no Landing Page\)](#)
- [Create a Purely Technical Test with the Malware Testing Suite](#)
- [Create a Phishing Campaign with a Word Macro](#)
- [Create a Smishing Campaign](#)
- [Create a Campaign with USB Sticks or any Portable Media](#)
- [Create a Phishing Campaign with a Java Dropper \(Applet\)](#)
- [Create an awareness only campaign \(no phishing\)](#)
- [Create a Voice Phishing Campaign](#)
- [Technical tests without involving employees](#)

## MONITOR AND TRACK YOUR CAMPAIGN

- [Email Tracking](#)
- [Video Tracking](#)
- [Track Opened Mails](#)
- [Tracking Downloads](#)
- [Monitor a campaign \(Statistics\)](#)
- [Create Campaign Reports](#)
- [Add custom statistical data to phishing campaigns](#)
- [Export Recipients who failed or succeeded in a phishing simulation](#)
- [Compare statistics for multiple campaigns](#)
- [Dashboard View](#)
- [Quiz Detailed Results per recipient](#)
- [Benchmark](#)
- [Export campaign data](#)
- [Collecting Data](#)
- [Global statistics export](#)

## E-LEARNING SETTING DETAILS

- [Awareness \(e-learning\) Settings](#)
- [Create an e-learning template using the ADAPT authoring tool](#)
- [Automated Awareness Delay](#)
- [Interactive eLearning Pages](#)
- [Create an interactive e-learning template](#)
- [Upload your own awareness video](#)
- [Create a custom e-learning video](#)
- [End User e-learning portal](#)
- [Creating your own e-learning using ADAPT in LUCY](#)
- [Upload a Powerpoint presentation in an awareness template](#)
- [Assign multiple e-learning templates based on user reputation level](#)
- [Create an email with links to training videos.](#)
- [Bound Multiple Awareness Scenarios to particular Attack Scenarios](#)

## LANDING PAGE SETTING DETAILS

- [Disable Landingpage](#)
- [Special Landing Page that redirects user before submitting a password](#)
- [Edit Landing Page](#)
- [Copy Web Page](#)
- [Upload Your Web Page](#)
- [Regular Expressions in Login Fields](#)
- [Prevent LUCY from collecting passwords in form submits](#)
- [Variables you can use in LUCY](#)
- [Redirecting Users](#)
- [Close Handler](#)
- [Creating static URLs](#)

## CAMPAIGN SETTINGS DETAILS

- [Success Actions](#)
- [Scheduler](#)
- [Mail Settings](#)
- [Scenario Types](#)
- [Domain Configuration](#)
- [Add Mail Recipients](#)
- [Embed Image in Mail](#)
- [Scenario activation](#)
- [Pinned scenario](#)
- [Anonymisation](#)

## TEMPLATES

- [Preview Templates](#)

- [Not Found Pages \(404\)](#)
- [Download Templates](#)
- [Copy Templates](#)
- [Export & Restore Templates](#)
- [Create a custom e-learning video](#)
- [Create a POSTER](#)

## FILE BASED ATTACK SETTINGS (MALWARESIMULATION)

- [Commands that can be executed in file based malware simulations](#)
- [Interactive Reverse HTTP/S Sessions](#)
- [File based GUI options](#)
- [Set a password for the archive in file based attacks or change the file name](#)
- [File formats](#)

## DETAILS AND OTHER SETTINGS

- [Performance Tests](#)
- [Test Mail](#)
- [S/MIME certificate](#)
- [Start a Campaign \(Campaign Checks\)](#)
- [Automatically stop a campaign](#)
- [Protect a Campaign From an Accidental Deletion](#)
- [Dealing with multiple languages in your recipient group](#)
- [Backup & Restore Your Campaign](#)
- [SPAM Check](#)
- [Links in Preview Mode](#)
- [Advanced Information Gathering](#)
- [Configuration for Clients that Cannot Click on Links in Mails](#)
- [Smishing](#)
- [DKIM Support](#)
- [Scan for Mail Addresses](#)
- [Predefined Campaigns \(Sample Campaign\)](#)
- [Pagination and sorting options for any list based view](#)
- [Campaign Supervision Workflow](#)
- [LDAP Integration](#)
- [Azure Synchronization](#)
- [Outlook Plugin & Phishing Incidents](#)
- [Antivirus & SPAM Protection Interval Setting](#)
- [Victim Reminder](#)
- [Test Run](#)
- [API](#)
- [User reputation](#)
- [Incident auto responder](#)
- [Threat mitigation](#)
- [Risk Assessment](#)
- [Campaign statistics - vulnerable plugins](#)
- [Threat Analyzer - Mail Plugin](#)

- Mail and Webfilter Test
- Training Library
- DLP String
- PDF Attacks
- Awareness Diploma
- Mail Spoofing Test
- URL Shortening
- Client setup
- Mail manager
- Automated Backup
- Filters
- SCORM
- File Browser

## GENERAL SUPPORT

- Requesting support from LUCY Security
- Extending a logical volume in VMWare machine
- Resend mails that previously generated an error
- Remote SSH Support
- Reboot LUCY
- Send us Logs through LUCY
- Network Communication - LUCY <--> Internet
- Virus Alert
- Avoid SPAM issues
- G Suite Whitelisting
- Office365 Whitelisting
- Google Whitelisting
- Password recovery options
- Recover your root password
- System Performance Monitoring
- Log files in LUCY
- Updating LUCY
- Upgrade from Lucy 4.2 to 4.3 or newer using Migration Tool
- Factory Reset
- Some buttons or certain features don't work
- Some buttons are greyed out and I cannot use them
- LUCY error messages
- Gateway timeout when doing a backup/restore, import etc.
- We use a proxy to connect to the internet
- LUCY does not get an IP address
- When you perform a test run with your campaign the SPAM check hangs
- Deleting Status Log Files manually
- Updating Issues
- SMTP Status Codes
- The Malware sample gets "detected/blocked" by my Antivirus
- The awareness website is not working
- I stopped a campaign accidentally - how can I start it without re-sending all mails
- Running LUCY without access to the Internet
- SMISHING Issues

- Scheduler is not working
- The landing page within a campaign does not get displayed correctly
- USB Attack - download button greyed out
- USB Attack error message saying that there are no new recipients
- Update does not work (clicking on the update message does not update the system)
- The Start Button within the Awareness Message Template is not visible
- Stop all campaigns manually
- Amazon SES SMTP server configuration
- Lucy logging concept
- How to choose sender email for the campaign

## **CAMPAIGN SPECIFIC TROUBLESHOOTING: MAIL ISSUES**

- I started my campaign - but no mails get send and I see no error
- E-Mails do not arrive
- LUCY says "mail test failed" when I start a campaign
- Mails may arrive delayed
- Mail communication issues - Mails do not get send at all
- Not all mails are send after a campaign is started

## **CAMPAIGN SPECIFIC TROUBLESHOOTING: ACCESSIBILITY ISSUES**

- I cannot reach LUCY Web gui
- I changed the admin port for the user interface but my firewall blocks access to that port
- I can reach LUCY via HTTP/S - but I only see the pink LUCY 404 not found page

## **CAMPAIGN SPECIFIC TROUBLESHOOTING: ISSUES WITH LINKS AND STATISTICS**

- The clients browser statistics are not accurate (e.g. shows IE instead of safari)
- I see way more page views in the statistics than send out mails
- The statistics show that all links get "clicked" within first minutes
- The link in the campaign does not work anymore
- It takes me automatically to the "authenticated" account page when I click on the URL in the mail
- Links in mails in my company cannot be opened
- Lucy cannot see any data from users that clicked on the executable
- Collected Data got corrupted after update to 4.x

## **CAMPAIGN SPECIFIC TROUBLESHOOTING: ISSUES WITH RECIPIENTS**

- Recipient Import and Syntax Issues

- [I updated the recipient group used in a campaign - but new mails are not being processed in the campaign](#)
- [I want to add a few extra mails into a running campaign](#)
- [User unknown in virtual alias table error](#)

## LUCY TECHNICAL BACKGROUND INFO

- [Technical Information](#)
- [Release Notes](#)

## LICENSE

- [Differences between Community & Commercial Edition](#)
- [How to Purchase LUCY](#)
- [How to Activate LUCY](#)
- [Commercial License Disappeared](#)
- [What happens after the license expires](#)
- [LUCY Reseller Conditions](#)
- [Data Center Info's](#)
- [Terms and Conditions](#)
- [Advantage of Using Our VPS](#)
- [Request free access to a LUCY demo server](#)
- [Transfer License](#)
- [LUCY Partner selling process](#)
- [EULA](#)
- [Invoices and Balance refill](#)

## LEGAL

- [Legal aspects of Phishing, Spoofing etc.](#)
- [Privacy, Data Protection and GDPR](#)
- [Company, Application, Data Security and Privacy](#)

## VIDEO TUTORIALS

- [VMware Setup](#)
- [Create a Data Entry Phishing Campaign](#)
- [Create a Campaign with Interactive Sessions](#)

## LUCY CAMPAIGN CHECKS HELP

- [SSL check](#)
- [Accessibility check](#)
- [IP check](#)

- [MX check](#)
- [Email Delivery check](#)
- [Settings check](#)
- [Schedule check](#)
- [Sender email check](#)
- [Spamming check](#)
- [Language check](#)

# Screener Manual v0.95 | TBD

## Install Section

- [Install Screener in Linux](#)
- [Setup tutorial for VMware](#)
- [Setup tutorial for VirtualBox](#)

## Screener Usage

- [Screener First Time Configuration script](#)
- [Start using Screener](#)
- [Screener Web UI Overview](#)

## Screener Settings

- [Screener Domain and SSL configuration](#)
- [Custom Rules](#)
- [Yara Dictionaries](#)
- [Yara Rules](#)
- [Users](#)

## Screener Report Plugins

- [Screener MSI Plugin](#)
- [Screener O365 Plugin](#)

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