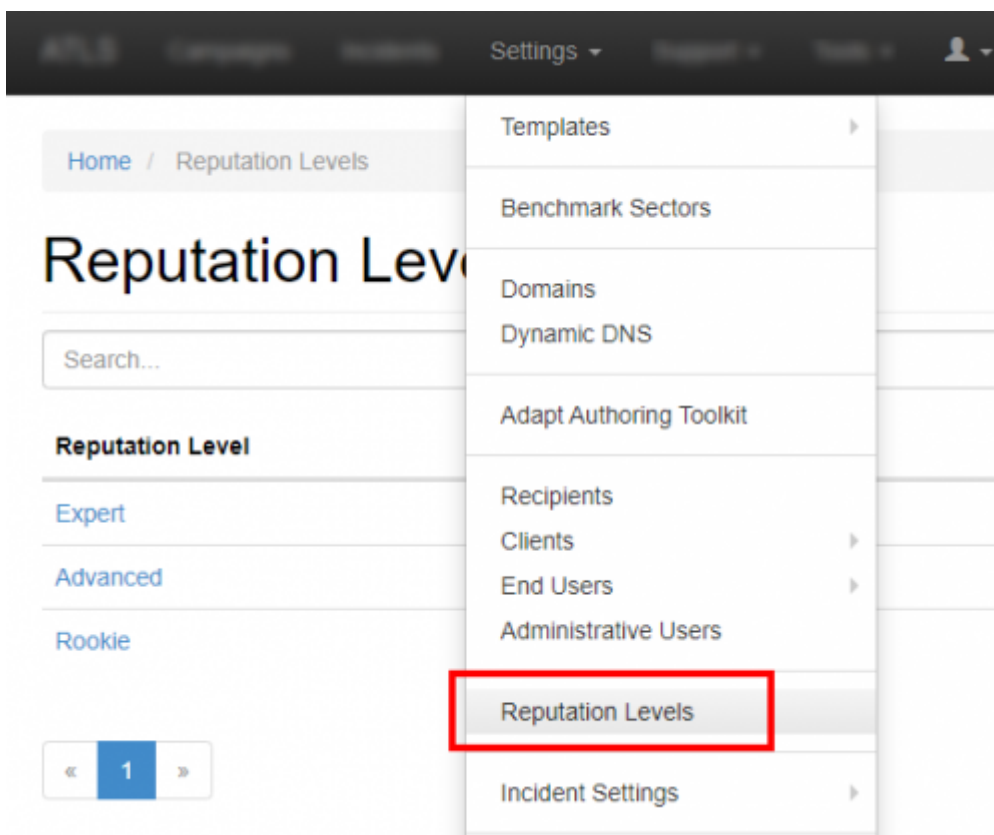


Background Info

The user reputation level is a score that gives every user a specific profile based on the number of successful phishing simulations performed against this user. If a user gets a phishing simulations and doesn't fall for it, the level will be 100 (means that the user spotted 100 % of the phishing simulations). So if a user gets 10 phishing simulations, and submits only in 1 simulation a password, the rating is 90%.

Configuration

The profiles can be configured under the according menu in the settings:



You can create different profiles. Each profile can have its own settings which are used to determine, what the reputation type is:

Home / Reputation Levels

Reputation Levels

[+ New Reputation Level](#)

Search...

Reputation Level	Rating	Attacks	
Average	20%	4	✘
Houston - we got a problem	100%	5	✘
Expert	0%	5	✘
Noob	50%	2	✘

« 1 »

100

The reputation profile also allows you to use a picture (100 x 100 px).

Home / Reputation Levels / Rookie


Rookie

Name

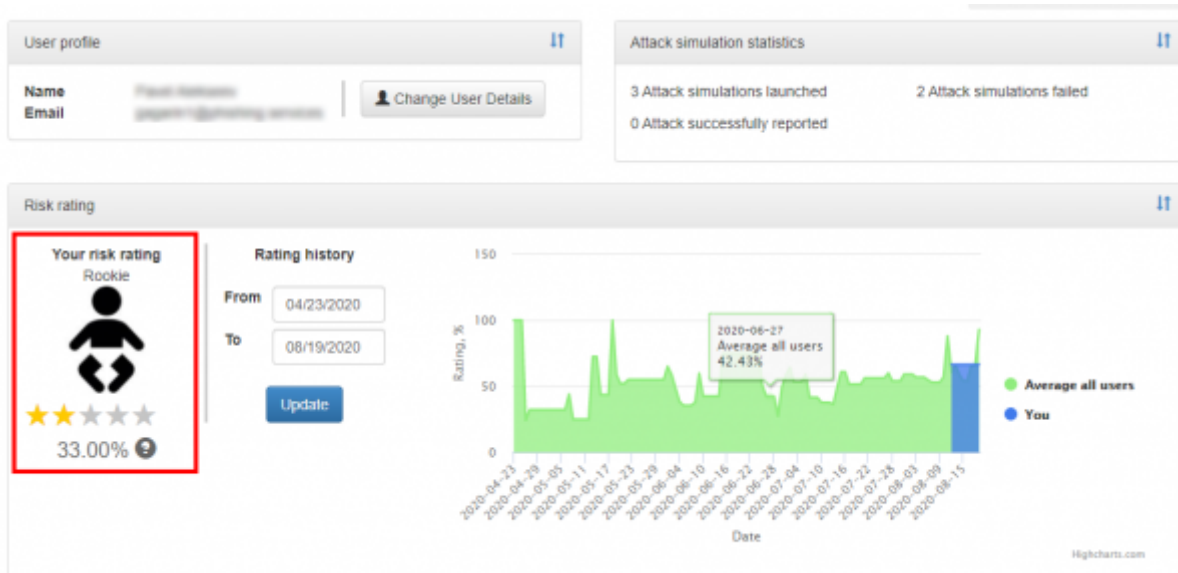
Min. Number of Attacks

Min. Rating, %

Icon No file chosen



This picture will then appear on the statistics recipient page as well in the awareness end user section:



Default levels

Starting with 4.4, LUCY has 3 default reputation levels saved. They are visible within the recipient stats as soon as the end user profiles are enabled.

Reputation Levels

Reputation Level	Rating	Attacks
Expert	90%	10
Advanced	60%	3
Rookie	0%	0

Recipient Stats

Name: Oli
E-mail: info@phishing-server.com
Phone: -
User History: -

Lure Sent: -
Message Sent: 15.11.2018 13:28:03
Training Sent: ✓
Reported: -

Success Rate: 100.00%
Click Rate: 100.00%
Clicks: 1
Successful Attack: ✓
Trained: -

Downloaded Files: -

OS: Windows 10
Browser: Chrome 70.3538
IP: 192.168.1.125

Plugins: Chrome PDF Plugin, Chrome PDF Viewer, Native Client

Vulnerable Applications (0): N/A

Reputation Level: Displaying system defined reputation level. Create your custom reputation level [here](#)

Rookie
Attacked: 0
Success: 0
Trained: 0
Reported: 0

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