

# Reminders

The victim reminder can be configured within a campaign:

The screenshot shows the 'embedded' campaign configuration page. At the top, there is a breadcrumb trail: Home / Campaigns / embedded / Reminders. Below this, the page title 'embedded' is displayed. To the right of the title, the 'Campaign Status' is shown as 'Stopped'. The main content area is divided into three sections: 'Results', 'Configuration', and 'Advanced Settings'. The 'Results' section contains a list of links: Summary, Statistics, Reports, Exports, and Automated Export. The 'Configuration' section contains a list of links: Base Settings, Awareness Settings, Attack Settings, Schedule, and Recipients. The 'Advanced Settings' section contains a list of links: User Settings, Filters, Custom Fields, and Reminders. The 'Reminders' link is highlighted. The main content area also features a blue informational box stating: 'By default, the reminder resends the same phishing or awareness email after the specified amount of time. You can configure a custom template for each type of reminder by clicking the "Template" link.' Below this box, there are three checkboxes with associated text and a 'Save' button. The first checkbox is 'Remind users who did not click a phishing scenario link.' followed by a text input field containing '3' and the text 'days after message is sent'. The second checkbox is 'Remind users who did not start a training.' followed by a text input field containing '3' and the text 'days after message is sent'. The third checkbox is 'Remind users who did not finish a training.' followed by a text input field containing '3' and the text 'days after training is started'. Each checkbox has a 'Template' link next to it. The 'Save' button is located at the bottom of the configuration section.

Home / Campaigns / embedded / Reminders

embedded Campaign Status: Stopped

Results

Summary  
Statistics  
Reports  
Exports  
Automated Export

Configuration

Base Settings  
Awareness Settings  
Attack Settings  
Schedule  
Recipients

Advanced Settings

User Settings  
Filters  
Custom Fields  
Reminders

By default, the reminder resends the same phishing or awareness email after the specified amount of time. You can configure a custom template for each type of reminder by clicking the "Template" link.

☐ Remind users who did not click a phishing scenario link. 3 days after message is sent. [Template](#)

☐ Remind users who did not start a training. 3 days after message is sent. [Template](#)

☐ Remind users who did not finish a training. 3 days after training is started. [Template](#)

Save

It allows the administrator to define, that recipients who did not click on a link, did not start a training or did not finish a training, get a reminder message after X days (to be specified). Please select one or all checkboxes in order to enable the reminder.

- Remind users who did not click a scenario link days after message is sent. The system looks for users who did not click on the link in the phishing email and send this email again.
- Remind users who did not start a training days after message is sent. The system looks for users who did not open the Awareness website and resend the awareness email.
- Remind users who did not finish a training days after training is started. The system looks for users who did not finish the quiz and resend the awareness email.

**Note:** Reminder send date is being set in the moment of email sendout. In case if reminder is set when all of the email are already sent, reminder will not be activated.

## Reminder Template

By default, the reminder resends the same phishing or awareness email after the specified amount of time. You can configure a custom template for each type of reminder by clicking the "Template" link.

Reminders / Reminder template message

Campaign Status: Stopped Reset

Language: English

Content

Source |

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Last update: **2021/11/05 15:57**

