

The victim reminder is a new feature that can be configured within a campaign:

The screenshot shows the LUCY web interface. The top navigation bar includes 'LUCY', 'Campaigns', 'Recipients', 'Sessions', 'Incidents', 'Settings', 'Support', 'Status', 'Account', and 'Logout'. Below this, a breadcrumb trail reads 'Home / Campaigns / Filebased1 / Reminders'. A blue banner at the top of the main content area states '1 new templates available' with a 'Download' button. The main heading is 'Filebased1' with a 'Campaign Status: Not Started' indicator. On the left, a sidebar menu lists various options: Summary, User Settings, Statistics, Recipients, Base Settings, Custom Fields, Schedule, Awareness, Reminders (highlighted with a red box), Reports, and Supervision Log. The main content area displays three reminder configuration options, each with a checkbox and a '3' day delay: 'Remind users who did not click a scenario link', 'Remind users who did not start a training', and 'Remind users who did not finish a training'. A 'Save' button is located at the bottom of this section.

It allows the administrator to define, that recipients who did not click on a link, did not start a training or did not finish a training, get a reminder message after X days (to be specified). Please select one or all checkboxes in order to enable the reminder.

- Remind users who did not click a scenario link days after message is sent. The system looks for users who did not click on the link in the phishing email and send this email again.
- Remind users who did not start a training days after message is sent. The system looks for users who did not open the Awareness website and resend the awareness email.
- Remind users who did not finish a training days after training is started. The system looks for users who did not finish the quiz and resend the awareness email.

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