We have identified an issue with the Download Files from our site and the SonicWall Gateway AV appliance. The SonicWall appliance is reporting our solution as being a Trojan, and will either completely block the download or cause it to fail partway through the process. This is due to a False Positive detection from SonicWall. We would like to stress that no other security appliances or software are reporting this, this has been exclusive to SonicWall. To work around this issue until SonicWall releases an update to fix this, please download your software from a location that is still protected but not behind the SonicWall appliance.

Gateway Anti-Virus Alert

This request is blocked by the netsolution.ch SonicWALL
Gateway Anti-Virus Service. Name: Shellcode.GEN_12
(Trojan)

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Permanent link:
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Last update: **2019/07/25 12:51**